



2024 COMMUNITY PERCEPTION SURVEY

CORPORATE DISCUSSION TUES 7 MAY 2024





SUMMARY

We received 173 responses to the survey, the majority using the link provided via the Shire Facebook page.

Paper versions were handed out at community markets and at each Shire office. And a QR code was provided for posters on community noticeboards and in the Community Spirit newspaper, this received the least amount of responses.

The completion rate was 100%. Comments were not compulsory but all that we received have been included in this document.

The survey was open from 19 January – 19 February 2024.



Emergency services, roads, rubbish, public spaces and health are most important

Fire and emergency services; household bin collection; parks, gardens and open spaces; public toilets; health and medical services; road maintenance; sporting facilities and programs; and the airport are the services deemed most *important* by respondents.

Shire performance in emergency services, rubbish, public spaces and airport rated high

The Shire's *performance* in fire and emergency services; household bin collection; parks, gardens and open spaces; public toilets; and the airport are the services rated highest by respondents.

Shire performance on roads, boat ramp, ranger services and health rated low

The Shire's *performance* in road maintenance; boat ramp; ranger services – animal control, illegal campers and dumping; health and medical services; and the 48-hour rest stops were rated lowest by respondents.

High overall perception of the Shire's performance for the last year

22.22% of respondents rated the Shire 8/10, with the next highest being 17.54% who rated 7/10 and 14.04% who rated 5/10.



Residents have noticed improvement in community engagement by Shire staff and councillors in the last year

31.76% of respondents rated the level of engagement over the last year as average, while 25.29% rated the level as good and 19.41% rated it as very good.

This question received 98 comments, many of which mentioned noticing an increase in communication and engagement in the last year, including higher visibility of councillors at community markets.

It is worth noting there are also some negative comments, these have been included in this document for full transparency.

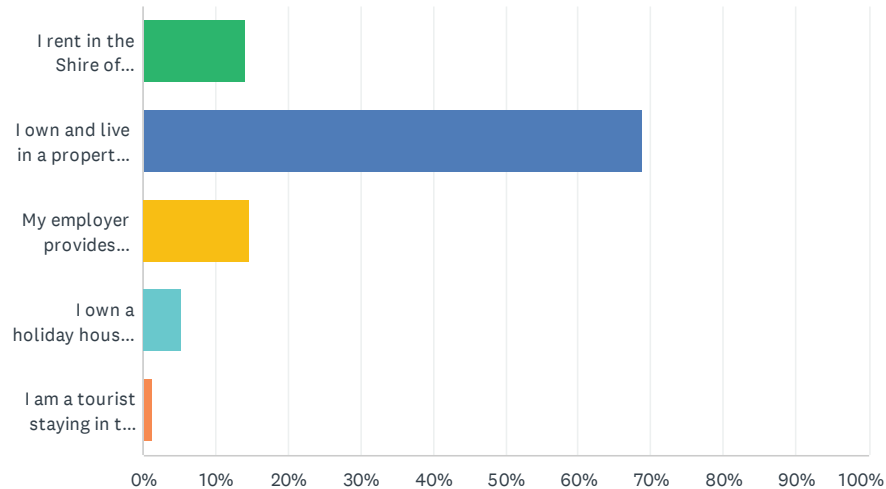
IN BRIEF:

- The majority of respondents were female and the average age group was 65+
- 68.82% of respondents own and live in a property in the Shire of Ravensthorpe
- The majority of respondents would like the Shire of Ravensthorpe to do more to support tourism
- Respondents rated fire and emergency services highly and overall supported bushfire mitigation, while also making it clear in the comments that more communication and community engagement is required in this area
- 67.65% of respondents said they have no plans to leave the region, but in the comments many expanded on that by saying health concerns when older may see them leave
- 99 respondents said they volunteer in the community
- Digital platforms are the preferred way of receiving news directly from the Shire of Ravensthorpe with the Shire's Facebook page rated highest, followed by the new Ravensthorpe Report digital newsletter

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Q1 What best describes where you are currently living?

Answered: 170 Skipped: 3

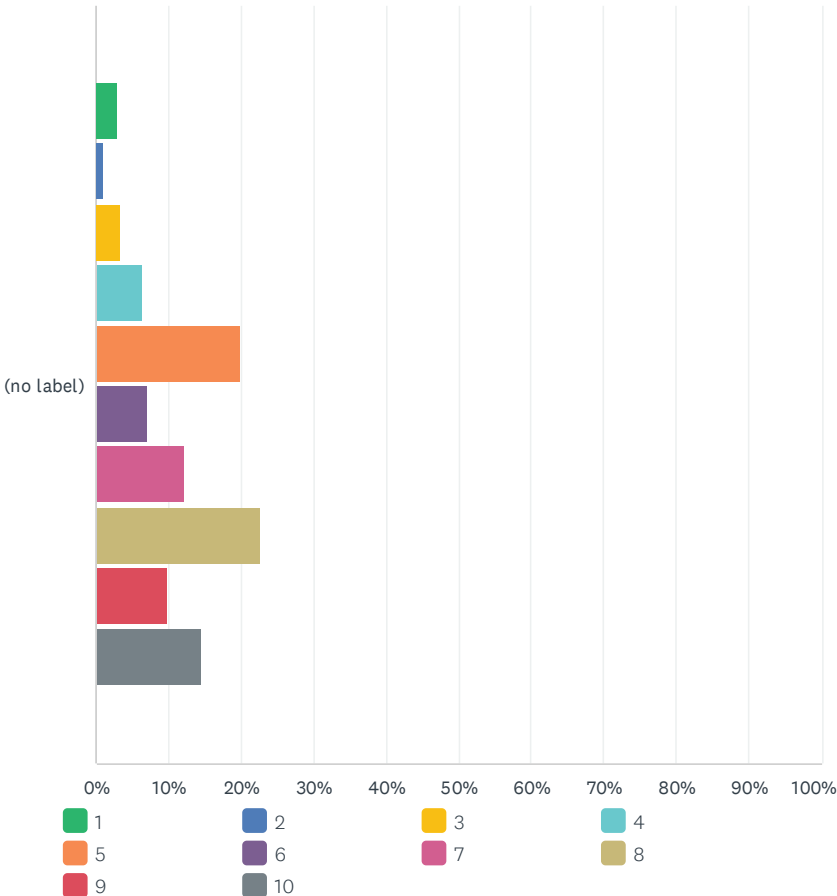


ANSWER CHOICES	RESPONSES	
I rent in the Shire of Ravensthorpe	14.12%	24
I own and live in a property in the Shire of Ravensthorpe	68.82%	117
My employer provides accommodation in the Shire of Ravensthorpe	14.71%	25
I own a holiday house in the Shire of Ravensthorpe but live elsewhere	5.29%	9
I am a tourist staying in the Shire of Ravensthorpe but live elsewhere	1.18%	2
Total Respondents: 170		

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Q2 How likely are you to recommend the Shire of Ravensthorpe as a place to live? With 1 being not likely at all and 10 being highly likely.

Answered: 172 Skipped: 1

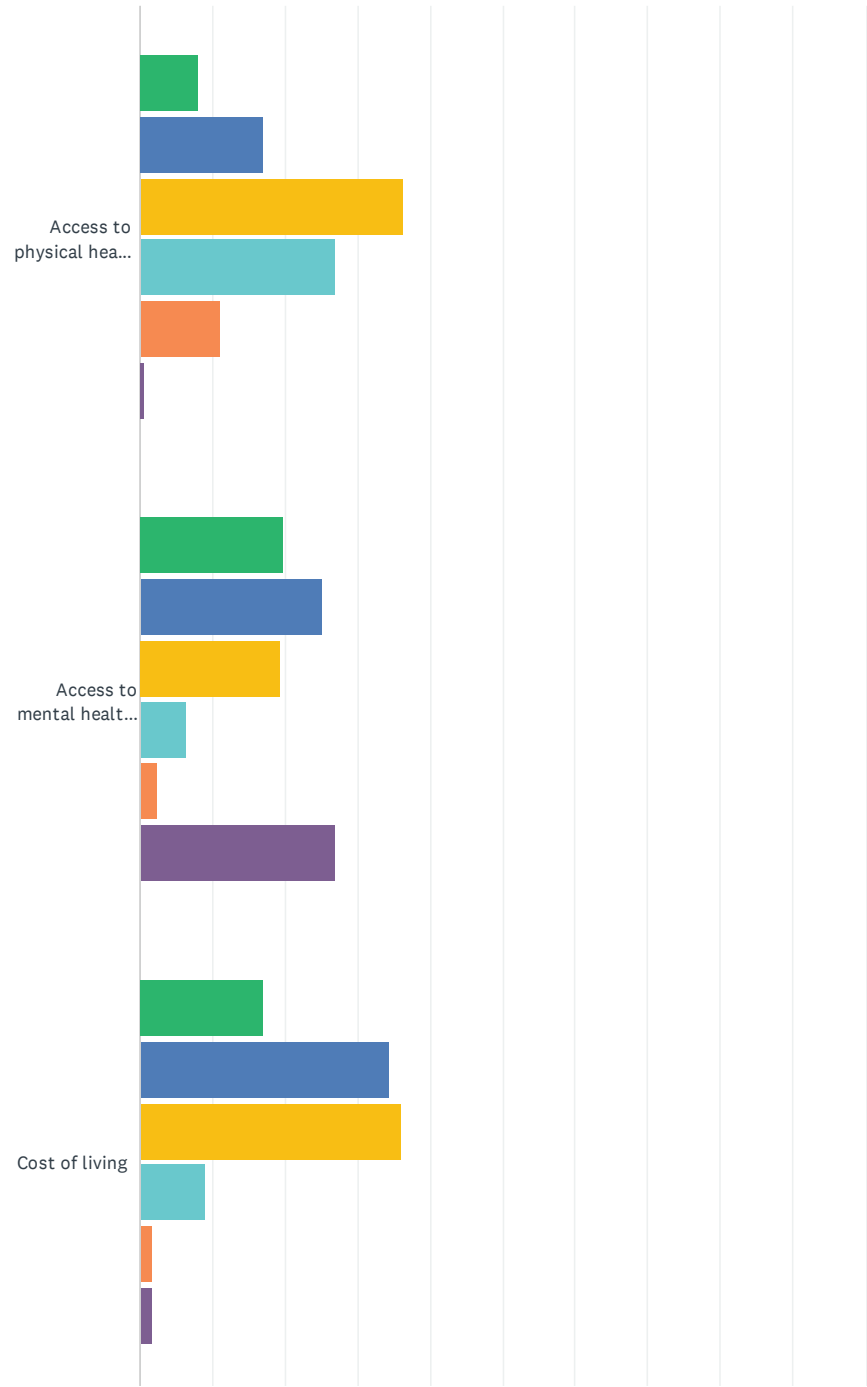


	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	2.91% 5	1.16% 2	3.49% 6	6.40% 11	19.77% 34	6.98% 12	12.21% 21	22.67% 39	9.88% 17	14.53% 25	172	6.83

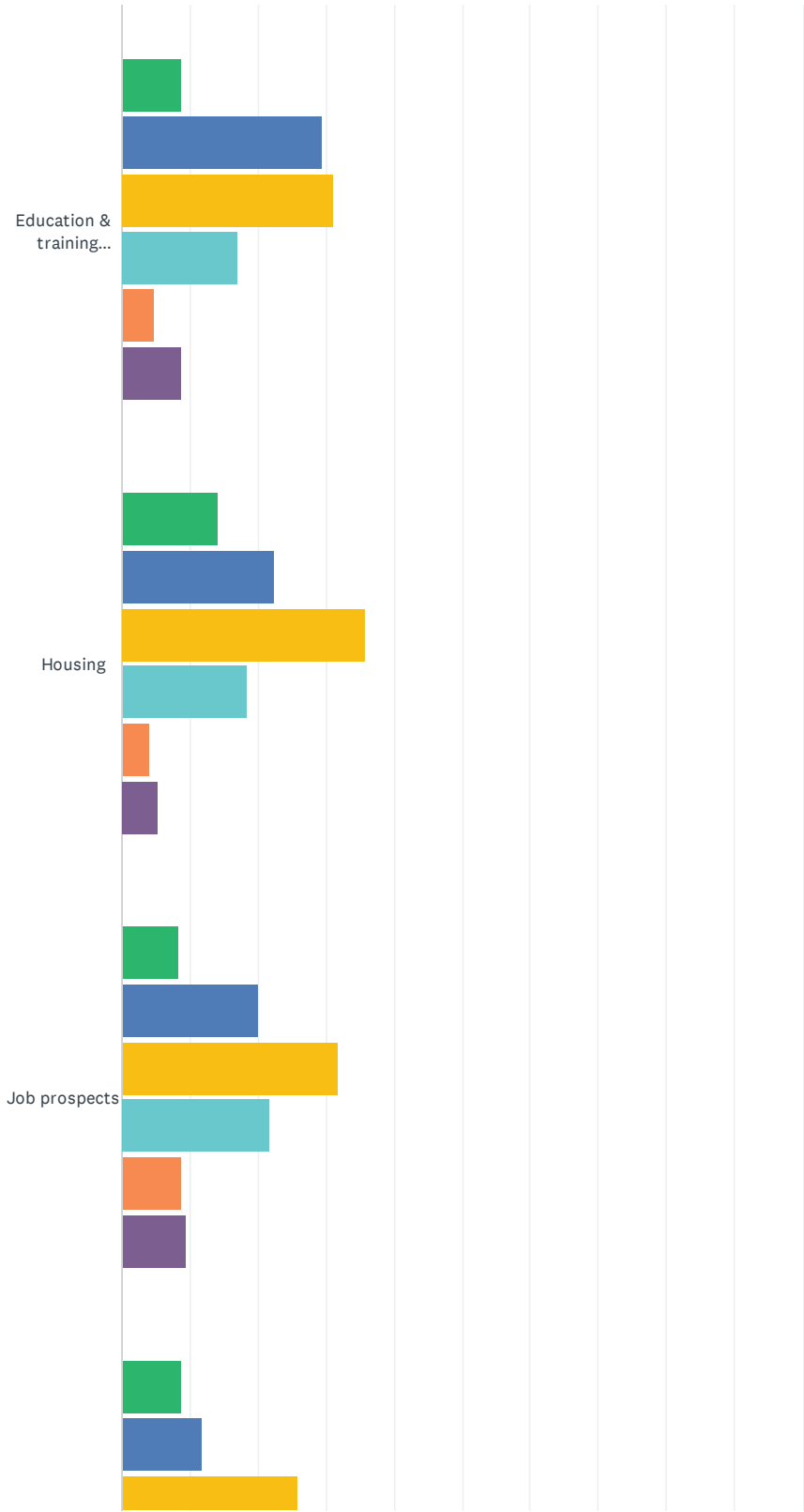
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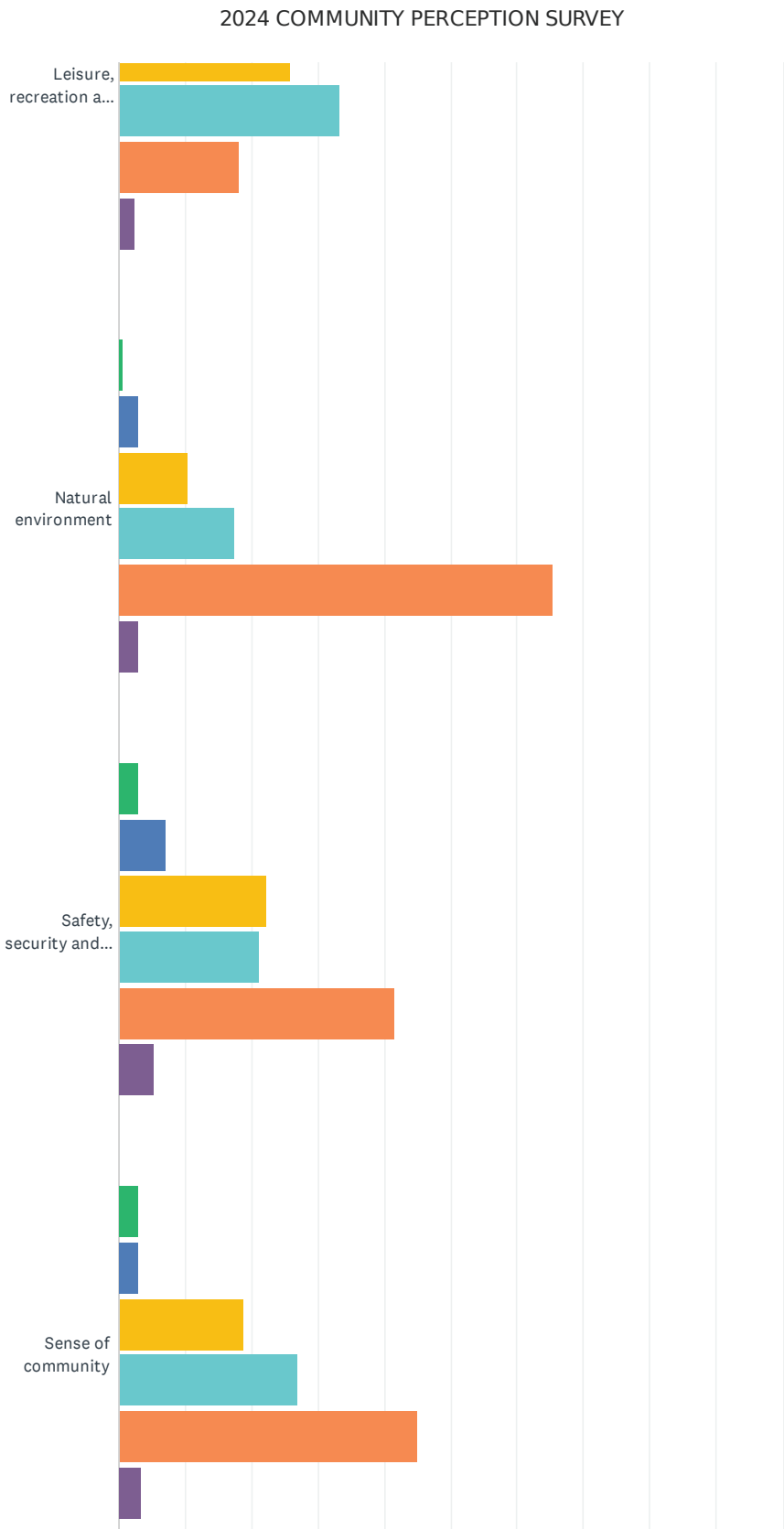
Q3 How would you rate the following lifestyle and livability factors in the Shire of Ravensthorpe?

Answered: 171 Skipped: 2

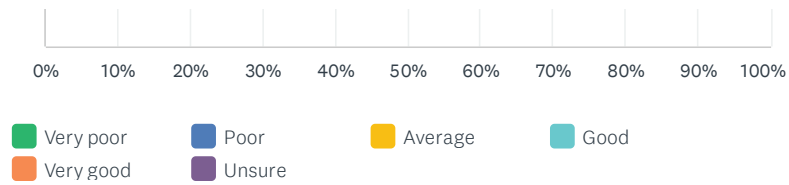


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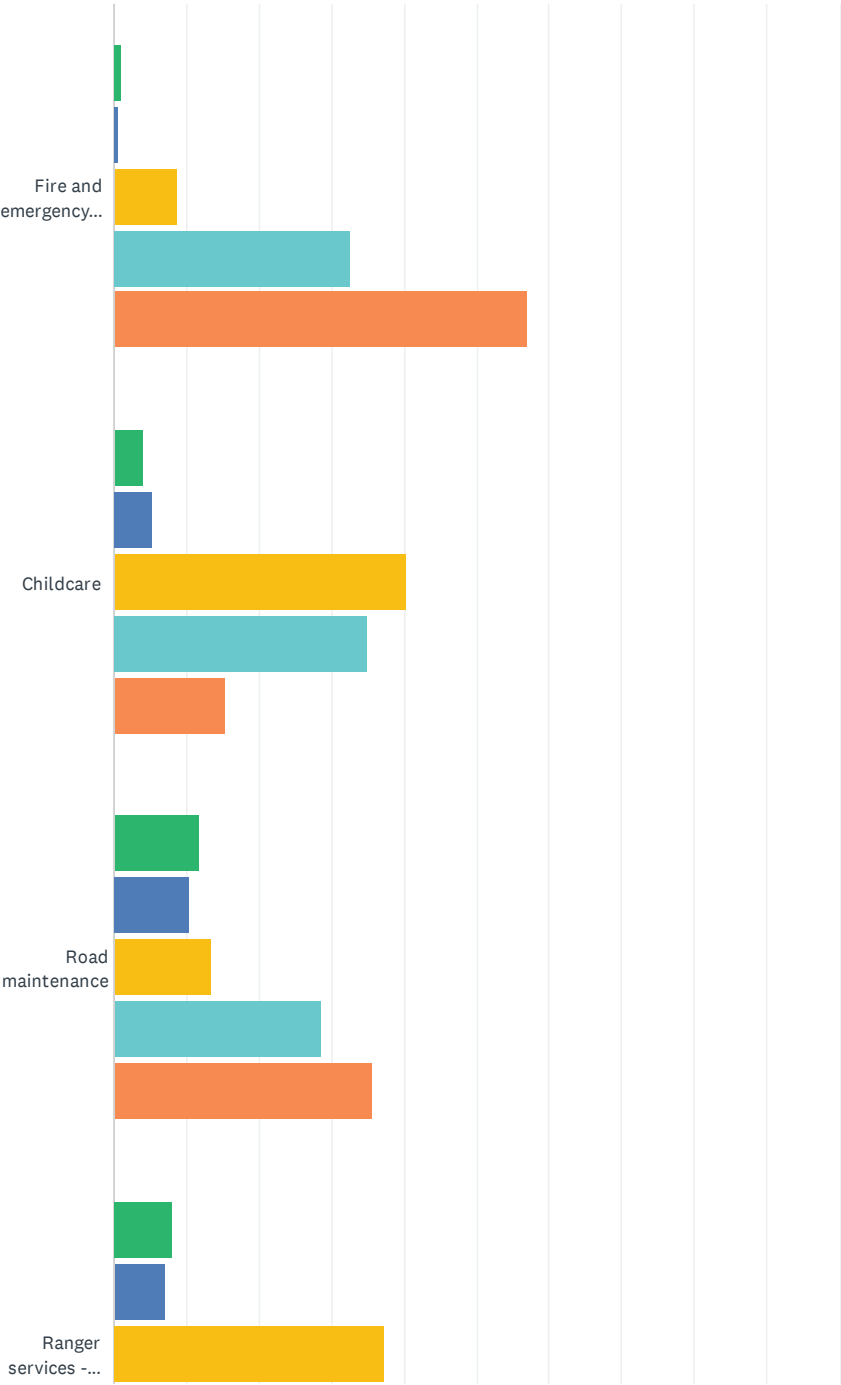


	VERY POOR	POOR	AVERAGE	GOOD	VERY GOOD	UNSURE	TOTAL
Access to physical health services	8.19% 14	16.96% 29	36.26% 62	26.90% 46	11.11% 19	0.58% 1	171
Access to mental health services	19.88% 34	25.15% 43	19.30% 33	6.43% 11	2.34% 4	26.90% 46	171
Cost of living	17.16% 29	34.32% 58	36.09% 61	8.88% 15	1.78% 3	1.78% 3	169
Education & training opportunities	8.82% 15	29.41% 50	31.18% 53	17.06% 29	4.71% 8	8.82% 15	170
Housing	14.12% 24	22.35% 38	35.88% 61	18.24% 31	4.12% 7	5.29% 9	170
Job prospects	8.24% 14	20.00% 34	31.76% 54	21.76% 37	8.82% 15	9.41% 16	170
Leisure, recreation and entertainment	8.77% 15	11.70% 20	25.73% 44	33.33% 57	18.13% 31	2.34% 4	171
Natural environment	0.58% 1	2.92% 5	10.53% 18	17.54% 30	65.50% 112	2.92% 5	171
Safety, security and policing	2.92% 5	7.02% 12	22.22% 38	21.05% 36	41.52% 71	5.26% 9	171
Sense of community	2.92% 5	2.92% 5	18.71% 32	26.90% 46	45.03% 77	3.51% 6	171

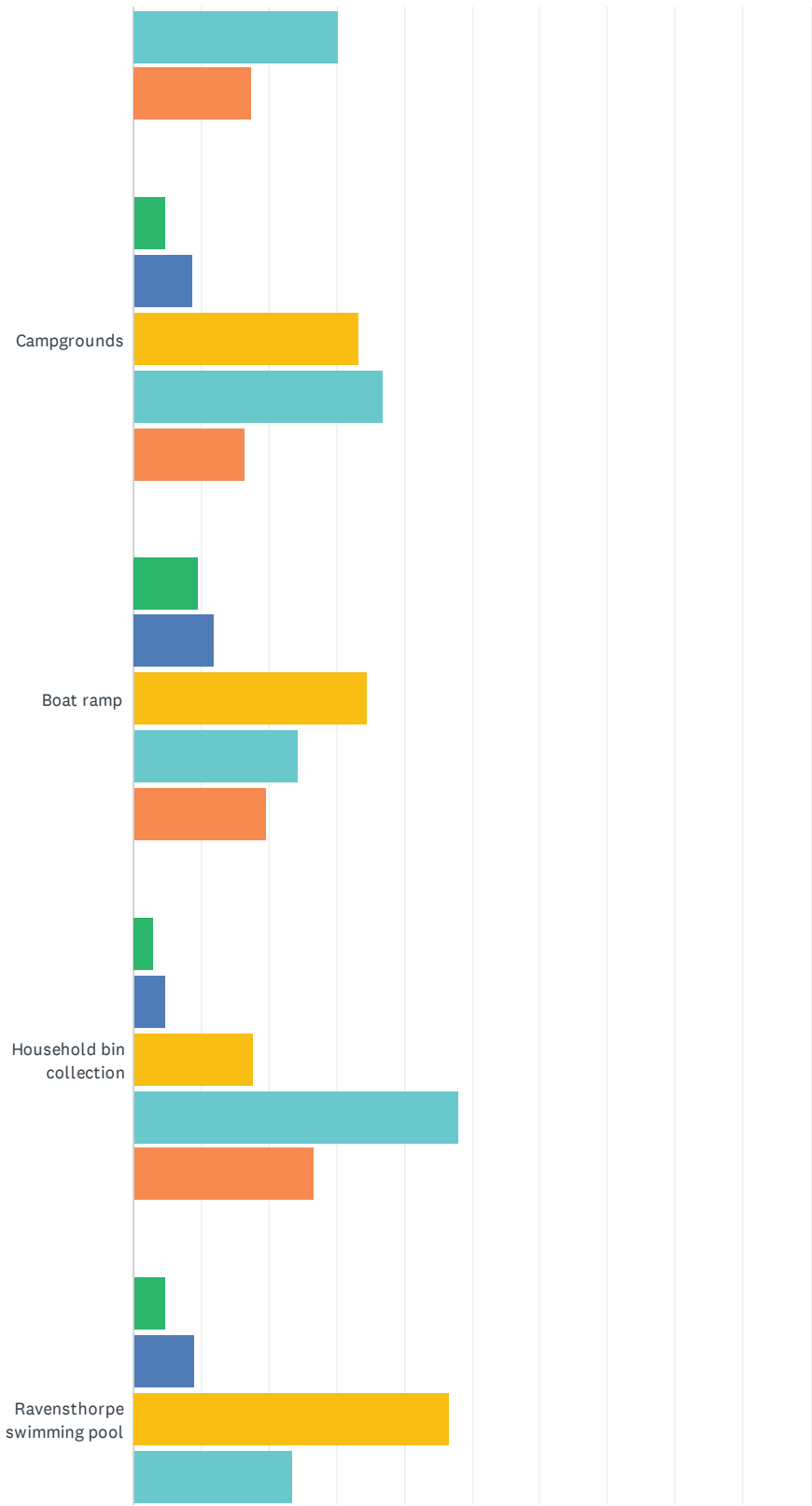
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Q4 How would you rate the importance of the following services provided by the Shire of Ravensthorpe?

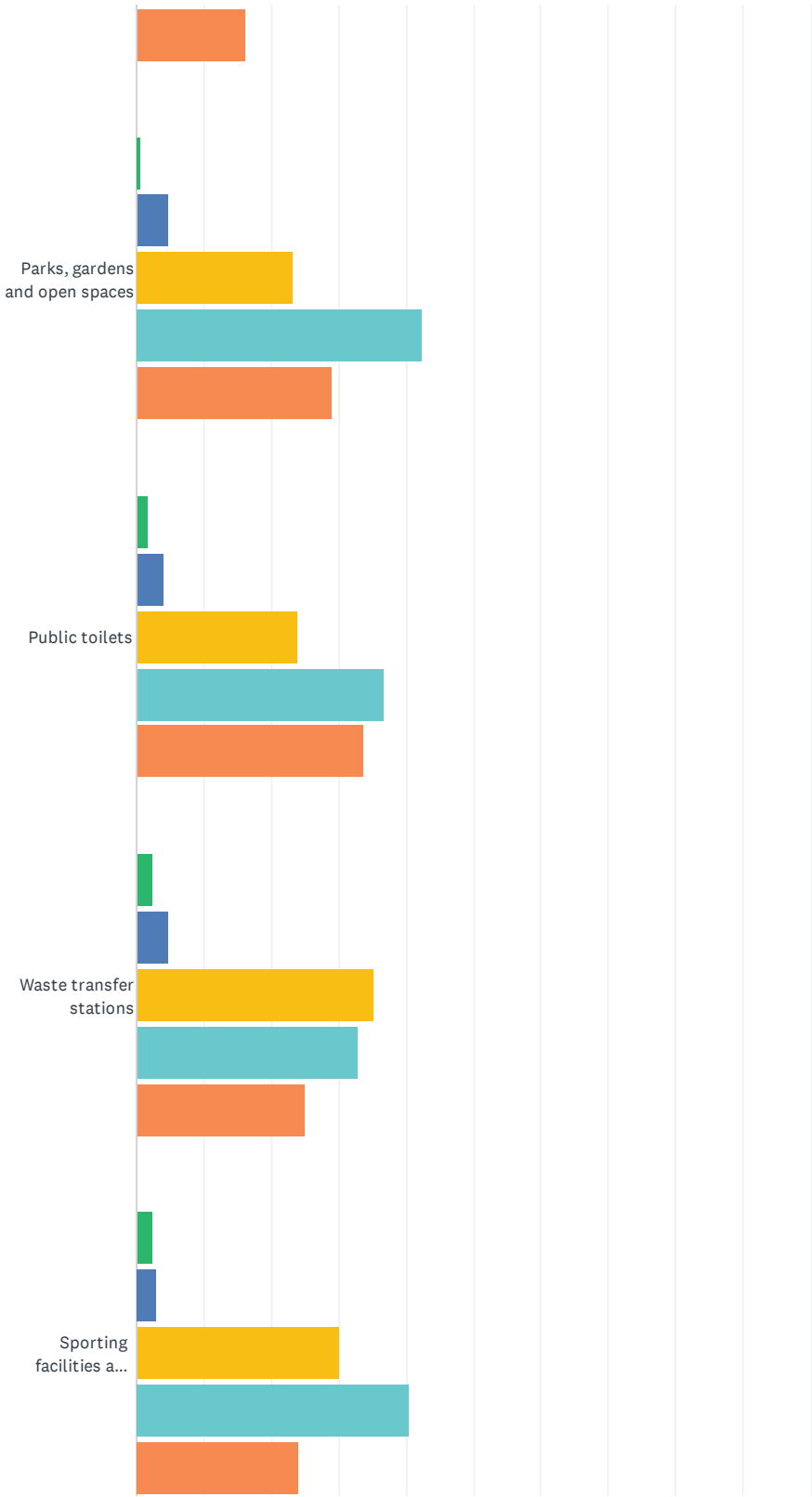
Answered: 172 Skipped: 1



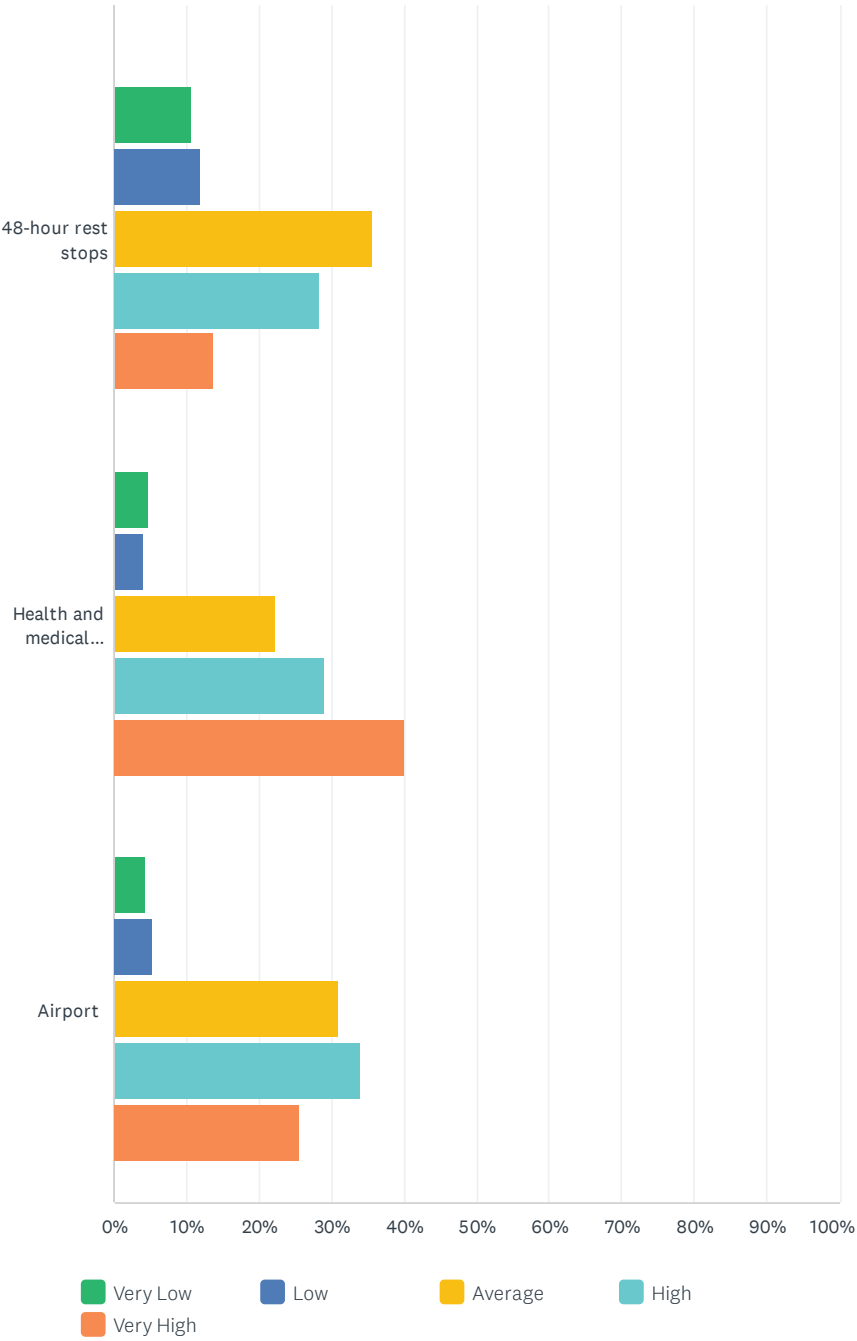
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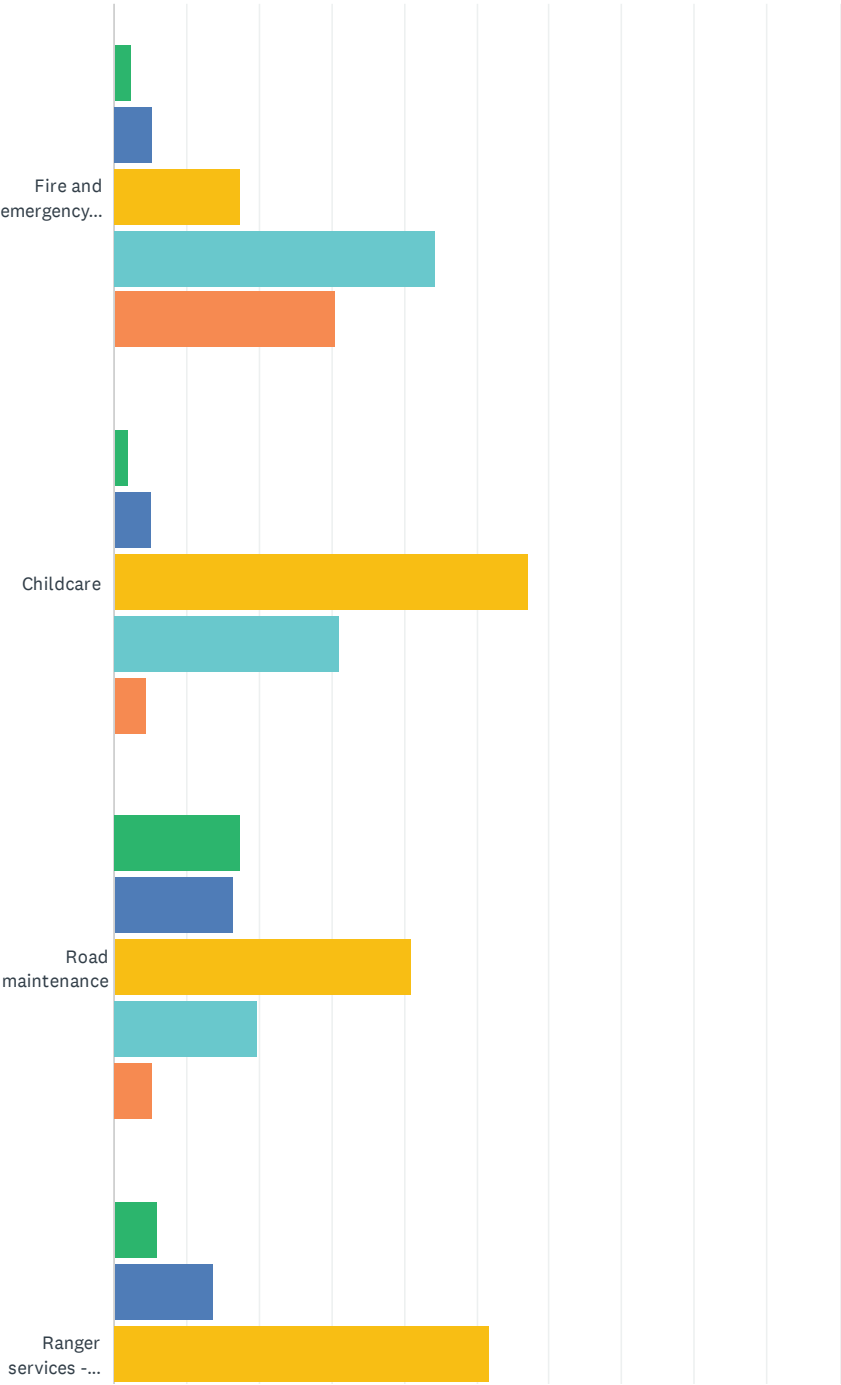
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	VERY LOW	LOW	AVERAGE	HIGH	VERY HIGH	TOTAL
Fire and emergency services	1.16% 2	0.58% 1	8.72% 15	32.56% 56	56.98% 98	172
Childcare	4.14% 7	5.33% 9	40.24% 68	34.91% 59	15.38% 26	169
Road maintenance	11.70% 20	10.53% 18	13.45% 23	28.65% 49	35.67% 61	171
Ranger services - animal control, illegal campers & dumping	8.14% 14	6.98% 12	37.21% 64	30.23% 52	17.44% 30	172
Campgrounds	4.68% 8	8.77% 15	33.33% 57	36.84% 63	16.37% 28	171
Boat ramp	9.52% 16	11.90% 20	34.52% 58	24.40% 41	19.64% 33	168
Household bin collection	2.96% 5	4.73% 8	17.75% 30	47.93% 81	26.63% 45	169
Ravensthorpe swimming pool	4.79% 8	8.98% 15	46.71% 78	23.35% 39	16.17% 27	167
Parks, gardens and open spaces	0.58% 1	4.65% 8	23.26% 40	42.44% 73	29.07% 50	172
Public toilets	1.74% 3	4.07% 7	23.84% 41	36.63% 63	33.72% 58	172
Waste transfer stations	2.38% 4	4.76% 8	35.12% 59	32.74% 55	25.00% 42	168
Sporting facilities and programs	2.35% 4	2.94% 5	30.00% 51	40.59% 69	24.12% 41	170
48-hour rest stops	10.65% 18	11.83% 20	35.50% 60	28.40% 48	13.61% 23	169
Health and medical services	4.65% 8	4.07% 7	22.09% 38	29.07% 50	40.12% 69	172
Airport	4.17% 7	5.36% 9	30.95% 52	33.93% 57	25.60% 43	168

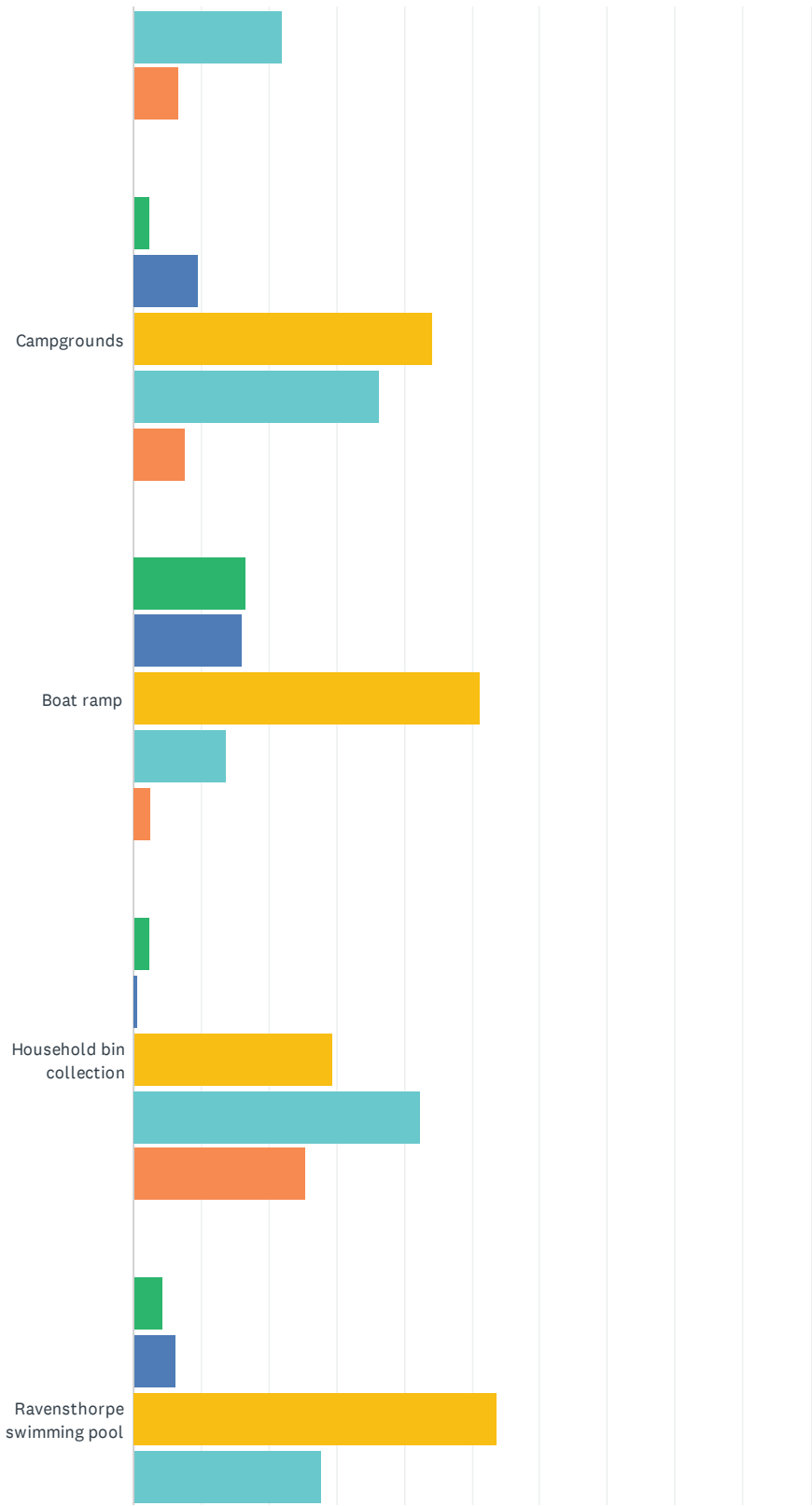
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Q5 How would you rate the Shire of Ravensthorpe's performance in the last year in the following areas?

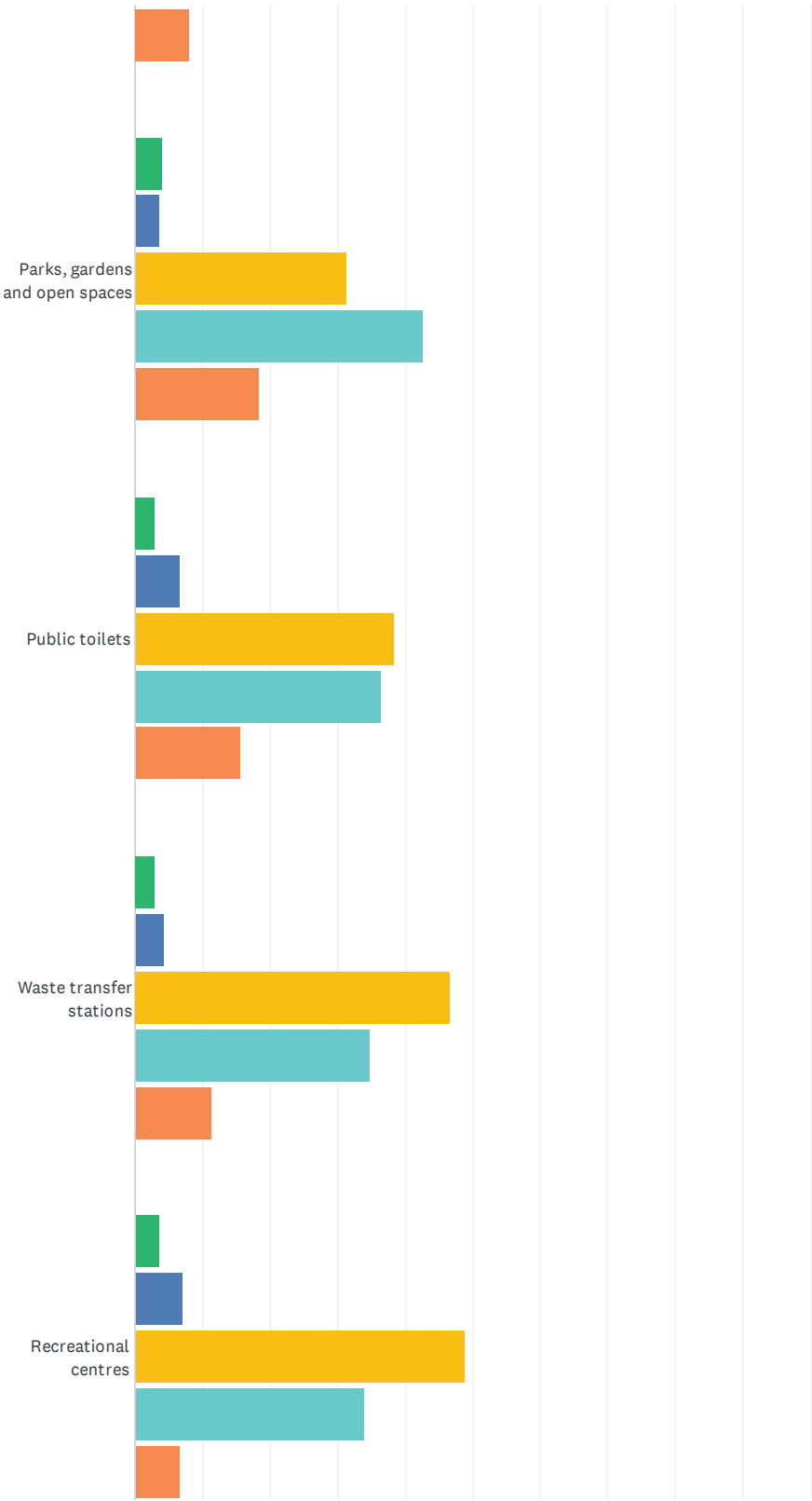
Answered: 172 Skipped: 1



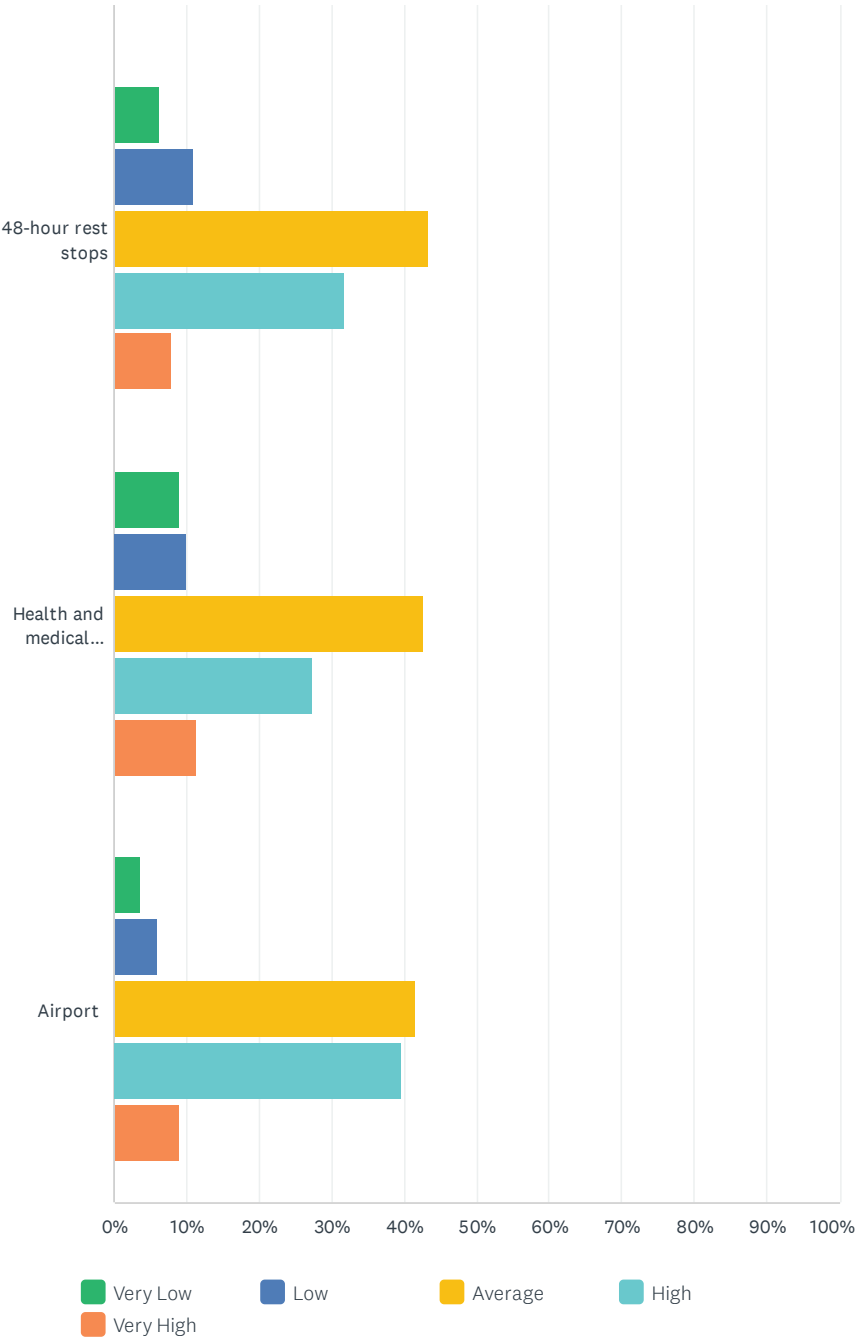
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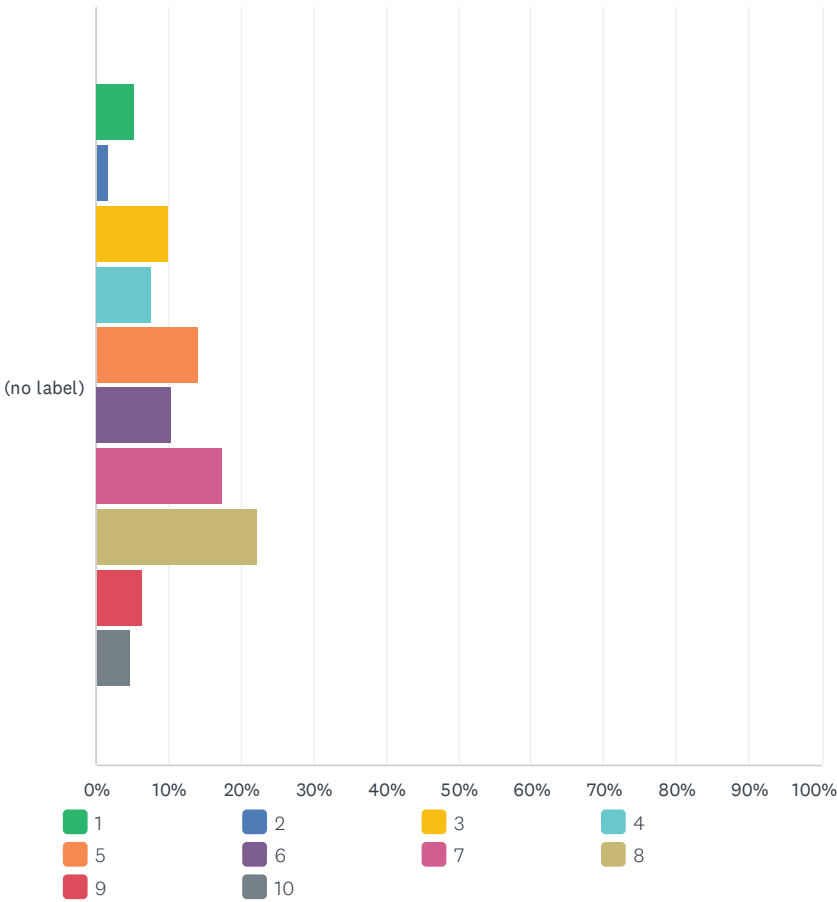
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	VERY LOW	LOW	AVERAGE	HIGH	VERY HIGH	TOTAL
Fire and emergency services	2.34% 4	5.26% 9	17.54% 30	44.44% 76	30.41% 52	171
Childcare	1.95% 3	5.19% 8	57.14% 88	31.17% 48	4.55% 7	154
Road maintenance	17.54% 30	16.37% 28	40.94% 70	19.88% 34	5.26% 9	171
Ranger services - animal control, illegal campers & dumping	5.95% 10	13.69% 23	51.79% 87	22.02% 37	6.55% 11	168
Campgrounds	2.38% 4	9.52% 16	44.05% 74	36.31% 61	7.74% 13	168
Boat ramp	16.67% 27	16.05% 26	51.23% 83	13.58% 22	2.47% 4	162
Household bin collection	2.35% 4	0.59% 1	29.41% 50	42.35% 72	25.29% 43	170
Ravensthorpe swimming pool	4.32% 7	6.17% 10	53.70% 87	27.78% 45	8.02% 13	162
Parks, gardens and open spaces	4.14% 7	3.55% 6	31.36% 53	42.60% 72	18.34% 31	169
Public toilets	2.99% 5	6.59% 11	38.32% 64	36.53% 61	15.57% 26	167
Waste transfer stations	2.99% 5	4.19% 7	46.71% 78	34.73% 58	11.38% 19	167
Recreational centres	3.57% 6	7.14% 12	48.81% 82	33.93% 57	6.55% 11	168
48-hour rest stops	6.10% 10	10.98% 18	43.29% 71	31.71% 52	7.93% 13	164
Health and medical services	8.88% 15	10.06% 17	42.60% 72	27.22% 46	11.24% 19	169
Airport	3.61% 6	6.02% 10	41.57% 69	39.76% 66	9.04% 15	166

2024 COMMUNITY PERCEPTION SURVEY

Q6 How would you rate the overall performance of the Shire of Ravensthorpe for the last year? With 1 being very poor and 10 being excellent.

Answered: 171 Skipped: 2



	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	5.26% 9	1.75% 3	9.94% 17	7.60% 13	14.04% 24	10.53% 18	17.54% 30	22.22% 38	6.43% 11	4.68% 8	171	6.08

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Q7 What services not previously listed in questions 5 and 6 would you like the Shire of Ravensthorpe to focus on more?

Answered: 102 Skipped: 71

#	RESPONSES	DATE
1	Allied health. Dentist. Podiatry. Community nurse in Hopetoun.	2/27/2024 4:11 PM
2	Dentist. District or community nurse for Hopetoun Physio to visit Hopetoun	2/27/2024 4:04 PM
3	More ranger services in Hopetoun.	2/27/2024 3:53 PM
4	Maintaining the streets, footpaths and walkways throughout Hopetoun.	2/22/2024 1:57 PM
5	Strong need for a dentist at the clinic.	2/22/2024 11:09 AM
6	Beach access improvements, walking paths, steps, tyre steps etc Ravensthorpe street gardens are restricting the views.	2/22/2024 8:02 AM
7	There are 3 towns in the Shire.	2/21/2024 3:49 PM
8	The fact that we have three towns within the shire.	2/21/2024 3:45 PM
9	Townsite paths	2/21/2024 3:38 PM
10	Munglinup tip	2/21/2024 3:25 PM
11	Munglinup Tip	2/21/2024 3:22 PM
12	Emergency power backup. Mining should not be allowed so close to town, so more control as to where it takes place. The mining camp in Ravy is a second rate standar and should not be in town. mining companies should be responsible for housing their own employees on their own mine sites. No security. No fencing. No bitumen. The noise level is a joke!!! Freezers and cool rooms, vehicles all night and day, no speed signs.	2/20/2024 1:16 PM
13	Structural improvements in the town of Ravensthorpe.	2/20/2024 12:58 PM
14	Help outlying community groups. North Ravey are a progressive group trying to improve things for all the young ones coming back with their young families. Hopetoun people think Ravey get everything and visa versa but don't go get the outlying people. The trouble is if you want something done in the shire or towns it's the outlying people who do it. Town people generally are not interested or too busy to volunteer on anything. Gravel roads are still a high cost but a priority. The area attracts visitors so things need to be done to keep them coming . A lot to do isn't it!	2/20/2024 1:50 AM
15	Encourage new business. More local shops with better produce. Open the libraries on the weekend. More tourism accommodation.	2/19/2024 3:15 PM
16	Cheaper fruit and veg	2/19/2024 2:58 PM
17	Better fresh food options. Crackdown on poor food outlets	2/19/2024 2:54 PM
18	Shift from reliance on mining to other industry sectors	2/16/2024 2:57 PM
19	Basic Internet and communication reception and speeds.	2/16/2024 12:23 PM
20	The shire need to actually repond to questions and actually return phone calls like they say they will and never do. Also i see them doing nothing for the community and we are very limited for services here but yet my rates are sky high	2/15/2024 4:01 PM
21	The Enduro Club	2/15/2024 1:19 PM
22	Fix the rabbit problem in Krystal Park. They are so bad we are losing our native trees.	2/15/2024 10:52 AM
23	Dental service	2/15/2024 10:37 AM

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24	Keeping our unique, natural biodiverse reserves and parks free from prescribed burns!	2/15/2024 10:33 AM
25	Tourism	2/15/2024 10:22 AM
26	A tip shop and proper recycling station at the tip. More hours to open at the tip also.	2/15/2024 10:16 AM
27	A Tidal Pool for Hopetoun this would not cost a lot and would not have to be frequently managed. It would also be a place for the elderly to go and exercise to their hearts content. Low cost, low management what Council could ask for more.	2/14/2024 6:54 PM
28	Focus on ravensthorpe instead of Hopetoun	2/14/2024 5:46 PM
29	Roads	2/14/2024 5:45 PM
30	Accommodation.	2/14/2024 9:08 AM
31	More focus on our historical past.	2/14/2024 9:03 AM
32	Footpaths in Hopetoun	2/13/2024 6:24 PM
33	Do something something about Ravensthorpe food stores. It's a disgrace that we are forced to travel away for every day basics. Fresh fruit and vegetables. It's a apsoulte joke when the liquor store is better stocked and presented than both our produce shops.	2/13/2024 4:31 PM
34	Not sure	2/13/2024 4:23 PM
35	More health options	2/13/2024 3:44 PM
36	To Not allow mining free for all.	2/13/2024 3:09 PM
37	Entertainment for youth especially in the form of a well dine skate park (range view park would be perfect)	2/13/2024 2:53 PM
38	Roads, different recreational activities, dentist I, rabbits	2/13/2024 1:18 PM
39	Customer service at rhe office would be a good start. Licencing services here are appalling!	2/13/2024 6:49 AM
40	Community events during winter and not just summer	2/12/2024 6:57 PM
41	Better beach access for families, elderly and disabled in Hopetoun. Eg. West Beach, Two mile etc. Very dangerous and unkept.	2/12/2024 6:55 PM
42	I live on a farm so don't actually utilise many services.	2/12/2024 4:31 PM
43	Coastal access tracks	2/10/2024 11:42 AM
44	Low cost youth afterschool activities	2/7/2024 2:27 PM
45	Economic Development; Community Development, Major Events - whether managed by the Shire only or in partnership with other groups	2/7/2024 11:20 AM
46	Allied health, see next answer Friendship groups Shire Welcome Info Packs	2/6/2024 9:40 PM
47	More visibility of councillors, more involvement of community and more local support for shops. Better access to decent food shopping so don't have to travel to Albany	2/6/2024 8:12 AM
48	More things for teenagers to do at the top of town like maybe a basketball hoop or a handball court situated on the block behind the new cultural precinct	2/5/2024 8:31 PM
49	Walking/bike riding paths in hopetoun are terrible, they need leveling and the bushes trimmed.	2/5/2024 8:17 PM
50	visiting dentist?	2/5/2024 6:54 PM
51	None	2/3/2024 2:21 PM
52	None	2/1/2024 6:56 PM
53	A high school is needed.	2/1/2024 5:55 PM
54	Dentist.	2/1/2024 5:54 PM
55	Rabbits and illegal vehicles on roads and vehicles on beaches, there is far too much illegal use of vehicles on beaches and tracks making walking dangerous.	2/1/2024 9:41 AM

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56	Maintenance of buildings	1/31/2024 4:41 PM
57	Lighting	1/31/2024 4:38 PM
58	Training opportunities for the youth of our community, The mines should be offering apprenticeships to our school leavers. They are more likely to stay local when trained. Our communities do not have access to enough trades	1/31/2024 3:56 PM
59	Health & Medical, road maintenance, community events, foreshore development (boardwalk etc), street lighting at main intersections (Krystal Park etc)	1/31/2024 1:43 PM
60	Focus less on parking infringements and waste water tanks of campers camping in free 48 hour camping place. I believe this should only be available for free camping when the caravan park is full. We wouldn't then need so many rangers. Some other questions I couldn't answer because I don't know how well the Shire has performed in those areas. There was no option in your multiple choice to say 'don't know'. I feel Shire should try to provide either a safe swimming place in the sea, (shark barriers or sea pool next to the sea), or build us a fully enclosed swimming/ hydrotherapy pool, to be used all year round. The tennis and netball area looks like no one cares about anything. Hopefully this is earmarked for improvement.	1/31/2024 11:19 AM
61	In proving the RV DUMP POINT on water pressure? Drinking water fill point for caravans is beyond a joke ? Have a playground/barbecue area for tourists to enjoy as they pass through would help with generating income for business. Stop the police from parking on the footpath under the tree this is a major safety issue have seen this multiple times now.	1/31/2024 10:23 AM
62	Camping and get a new ranger.	1/30/2024 1:06 PM
63	None that i know of	1/30/2024 12:22 PM
64	Disability	1/29/2024 10:52 PM
65	Reconciliation within the Community Development context.	1/29/2024 3:09 PM
66	Aged care	1/28/2024 10:02 AM
67	Pool in hopey More tourism	1/28/2024 6:05 AM
68	More reliable access to NP.	1/26/2024 9:39 AM
69	Need better facilities for the children they need more than a slide and swing	1/25/2024 3:59 PM
70	Recycling bins in townsites for public access(like Bunnings in Esperance)	1/25/2024 12:21 PM
71	For the Shire to lobby Rex Airlines to consider putting the ravensthorpe airport on the Esperance schedule.	1/24/2024 3:45 PM
72	I would like more public input into fire management and fire plans as I believe that the current regime is destructive and badly managed.	1/24/2024 1:39 PM
73	gravel roads - specially John Forrest Road as it leads to Canoe Trail then onto John Forrest Caine then to entries into Fitzgerald National Park re: Notree Hill then Moir track	1/24/2024 10:47 AM
74	Rubbish tip hours Ravensthorpe is only open mornings Should I go to work smelling like the tip with my trailer on ? Childcare has made it easy for us both to work as cost of living here is very high	1/23/2024 4:47 PM
75	A focus on permanent residents and their needs over the short term holiday goers. While I understand the need and support the influx of holiday goers for financial support to our community, it is the permanent residents who need to be heard.	1/23/2024 2:57 PM
76	Housing	1/23/2024 2:06 PM
77	Advocate strongly for sealing of Hamersley Road	1/23/2024 10:03 AM
78	Hopetoun boat ramp Hopetoun foreshore project Hopetoun showers not working at groyne for entire summer	1/22/2024 9:02 PM
79	More camp sites at masons and starvos, safer boat ramp at groin.	1/22/2024 6:06 PM
80	Dentist. Library to open on Saturdays.	1/22/2024 2:43 PM
81	Roads aircharter,fire mitigation,reduce spending on feel good items,audit money given to	1/22/2024 2:18 PM

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	progress assoc & arts, feral plants ie box thorn ,reduce staff, live within means, reduce things you hire, future fund for airport ie reseal land, strip,	
82	There needs to be a palliative care nurse in Hopetoun to care for the aging population. Also it was disgusting that there were no police in Hopetoun for 2 weeks over the Christmas and New Year period.	1/22/2024 12:32 PM
83	Aged care	1/22/2024 7:28 AM
84	The toilet next to Country Kitchen needs revamping they are scary. They also need another sign closer to Country Kitchen so tourists coming in the opposite direction know they are there.	1/21/2024 8:20 PM
85	Focus more on Ravensthorpe compared to hopetoun	1/21/2024 4:48 PM
86	Focus should be on looking after and improving the road network	1/21/2024 3:04 PM
87	Agricultural gravel road upgrades	1/21/2024 9:40 AM
88	Bike and skate park Movie screenings	1/21/2024 8:38 AM
89	General maintenance and upkeep of Hopetoun such as paths, mainstreet, beach access, roads is extremely poor	1/21/2024 6:30 AM
90	Housing	1/20/2024 8:24 PM
91	Recycling station for visiting traffic Recreation footpaths and walks - cycling or on foot	1/20/2024 6:13 PM
92	Tourism promotion and the natural environment. The mine announcement reiterates the importance of diversifying business incomes away from just mining. Marketing campaigns. A mini festival in the off season would be a great start.	1/20/2024 6:06 PM
93	Free camping at Starvo and Masons for rate payers	1/20/2024 5:48 PM
94	Recycling focus- including education of the residents. Increased interaction with RDHS and advocating for local families to the Education Department to ensure high quality and stable staffing levels.	1/20/2024 5:42 PM
95	Green waste bin and compost bins. Community gardens. New footpaths throughout the town. Tree planting. Health inspector.	1/20/2024 5:23 PM
96	Building a swimming pool in Hopetoun for those that don't like going in the ocean	1/20/2024 5:23 PM
97	None	1/20/2024 5:21 PM
98	Recognition of Munghlinup as a own in the Shire	1/20/2024 5:01 PM
99	More recreational activities for kids, particularly teenagers in Ravensthorpe. There are things in Hopetoun, but how are kids meant to get there?	1/20/2024 5:00 PM
100	Footpaths	1/20/2024 4:56 PM
101	Getting a dentist. Heated swimming pool for Hopetoun. Better walking paths around Hopey - the path to the two mile from town would be lovely if it was maintained.	1/19/2024 2:01 PM
102	A dentist. Swimming pool for Hopetoun. Libraries to open on Saturdays.	1/19/2024 10:43 AM

2024 COMMUNITY PERCEPTION SURVEY

Q8 What services would you be willing to spend more on for improvements?

Answered: 103 Skipped: 70

#	RESPONSES	DATE
1	We need a pool in Hopetoun. A tidal pool, an indoor pool. Whatever. We just need a safe pool in Hopetoun.	2/27/2024 4:15 PM
2	Dentist at the clinic.	2/22/2024 11:09 AM
3	Boat ramps. Better footpaths - get rid of the root damage etc	2/22/2024 8:02 AM
4	Would like to know why water is being carted to Munglinup when we have a town dam? The water is not good to drink.	2/21/2024 3:49 PM
5	Healthcare and road maintenance.	2/21/2024 3:45 PM
6	Boat ramps	2/21/2024 3:38 PM
7	None	2/21/2024 3:25 PM
8	Unsealed roads	2/21/2024 3:22 PM
9	Roads. A footpath out to the art silo and around town would be good for walking and tourists. water supplies need to be kept up with population. a back up power supply is needed. more should be done to promote better business in town. There doesn't seem to be any food control, hygiene is terrible. We need more mechanical repairs, electricians, cafes and please, could someone convince the pub to open for lunches.	2/20/2024 1:16 PM
10	Roads. Footpath to the silos. improved water. backup power.	2/20/2024 12:58 PM
11	Sporting and rec centre upgrades	2/19/2024 8:35 PM
12	Trees for residents, maybe a welcome tree for new owners to encourage native gardens. A council seedling nursery would be ideal, locals could volunteer to help.	2/19/2024 2:58 PM
13	tourism, trails, and improved food and beverage options	2/16/2024 2:57 PM
14	Anything to attract more tourists and keep them in town for longer	2/16/2024 12:23 PM
15	none	2/15/2024 6:06 PM
16	Decent grocery store that doesnt over charge so i dont have to drive to esperance to do the shopping	2/15/2024 4:01 PM
17	THE ENDURO CLUB	2/15/2024 1:19 PM
18	A better waste facility with recycling options and a tip shop.	2/15/2024 11:00 AM
19	Public toilets in Hopetoun are always smelly. The Park fencing in Hopetoun near the BBQ needs fixing.	2/15/2024 10:52 AM
20	None. All could be funded more effectively if the top heavy admin team of our shire was reduced!!	2/15/2024 10:33 AM
21	Rates already TO high!!! Get rid of highly paid office staff!!	2/15/2024 10:22 AM
22	Rates are already high. Get rid of the top heavy office and admin teams and redirect money to things that will benefit the residents, i.e more money on parks and gardnes.	2/15/2024 10:16 AM
23	A water exercise area for seniors	2/14/2024 6:54 PM
24	None	2/14/2024 5:46 PM
25	Road	2/14/2024 5:45 PM

2024 COMMUNITY PERCEPTION SURVEY

26	Roads	2/14/2024 12:24 PM
27	Flights for community. More sporting options like soccer	2/14/2024 9:10 AM
28	Boat ramp.	2/14/2024 9:03 AM
29	Pool in Hopetoun	2/13/2024 6:24 PM
30	Fresh produce	2/13/2024 4:31 PM
31	We don't use a lot of facilities other than the rec centre in munglinup	2/13/2024 4:23 PM
32	More health services	2/13/2024 3:44 PM
33	Roads and gravel acquisition.	2/13/2024 3:09 PM
34	As above	2/13/2024 1:18 PM
35	ROADS BOAT RAMP	2/13/2024 7:23 AM
36	The Shire needs to employ less office staff and less "exec's" for hundreds of thousands of dollars a year and spend our money on local facilities instead.	2/13/2024 6:49 AM
37	Airport	2/13/2024 6:21 AM
38	Roads, a better boat ramp that isn't so dangerous in rough weather	2/12/2024 6:57 PM
39	Coastline maintenance and access	2/12/2024 6:55 PM
40	Mentals health Recreation	2/12/2024 4:57 PM
41	Road maintenance. More regular grading of some roads.	2/12/2024 4:31 PM
42	Childcare Green spaces Roads and walkways	2/12/2024 8:58 AM
43	Fire mitigation	2/10/2024 11:42 AM
44	The local gym equipment and maintenance	2/9/2024 8:18 AM
45	youth clubs	2/7/2024 2:27 PM
46	Sports facilities; community development initiatives; major events that have an economic impact	2/7/2024 11:20 AM
47	Allied health services to visit, like podiatry, dentistry, physio, etc Swimming pool in Hopetoun would be great	2/6/2024 9:40 PM
48	Communication and caring for Smaller communities in the shire of Ravensthorpe, such as maintaining the grounds around and within the community halls, improved correspondence with community groups	2/6/2024 8:39 PM
49	Fire Control	2/6/2024 6:13 PM
50	road surfaces	2/6/2024 4:37 PM
51	Should be able to use pool if you own house in Ravensthorpe with out all the nonsense. Locals should be able to camp first at local beaches without having to book	2/6/2024 8:12 AM
52	As above	2/5/2024 8:31 PM
53	None rates are high enough!	2/5/2024 8:17 PM
54	Parks gardens and open spaces	2/5/2024 6:54 PM
55	Don't know	2/3/2024 2:21 PM
56	None	2/1/2024 6:56 PM
57	None.	2/1/2024 5:55 PM
58	I think we spend enough on services already.	2/1/2024 5:54 PM
59	Anything that benefits rate payers and not tourism, like roads in Krystal park which are a disgrace.	2/1/2024 9:41 AM

2024 COMMUNITY PERCEPTION SURVEY

60	I would love to see the Beacon lookout on the main road be made more of a tourist attraction. The 180 degree view is spectacular and it's disappointing how many local residents have never been up there.	1/31/2024 10:11 PM
61	Air service to public	1/31/2024 4:38 PM
62	Wider range of health specialists to visit locally rather than having to travel hundreds of kilometers to see them.	1/31/2024 3:56 PM
63	Health & medical, foreshore development, community events, lighting	1/31/2024 1:43 PM
64	Boat ramp and gravel roads	1/31/2024 1:29 PM
65	As above	1/31/2024 11:19 AM
66	Ranger and fire emergency services	1/31/2024 10:23 AM
67	Spending money on putting cubicles in the showers at the swimming pool would be fantastic.	1/31/2024 10:11 AM
68	Camping and Sports grounds	1/30/2024 1:06 PM
69	Housing	1/30/2024 12:22 PM
70	Disability	1/29/2024 10:52 PM
71	Aged care	1/28/2024 10:02 AM
72	Pool in hopey More tourism	1/28/2024 6:05 AM
73	Entertainment Recreational facilities Education	1/27/2024 2:35 PM
74	Unsure	1/26/2024 9:39 AM
75	As above	1/25/2024 12:21 PM
76	Indoor sporting facilities that can also cater to the aged residents.	1/24/2024 3:45 PM
77	Public transport (bus plane) and beach restoration in bushfire affected areas in the immediate areas adjacent to the beach.	1/24/2024 1:39 PM
78	childcare, medical support (physio as I had to travel to perth) (dentist as I had to travel to albany) (xrays I was sent to esperence for my child to be done)	1/23/2024 4:47 PM
79	medical services - xrays, dental, physio etc.	1/23/2024 2:57 PM
80	public toilets	1/23/2024 2:06 PM
81	Health especially aged care	1/23/2024 10:03 AM
82	Motorbike track at hopetoun. Improve boat ramp.	1/22/2024 6:06 PM
83	Dentist. Library to open on Saturdays.	1/22/2024 2:43 PM
84	Air transport for locals,	1/22/2024 2:18 PM
85	Health	1/22/2024 12:32 PM
86	Entertainment	1/22/2024 7:28 AM
87	The plants that where placed in the front of Business's, they never get trimmed or looked after.	1/21/2024 8:20 PM
88	Focus more on Ravensthorpe and not on hopetoun	1/21/2024 4:48 PM
89	Not willing to spend more, efficiency of current spend should be the priority	1/21/2024 3:04 PM
90	Schooling, health.	1/21/2024 2:44 PM
91	Farm rate collections spent on gravel road upkeep not tourism	1/21/2024 9:40 AM
92	Services to attract young people to stay in Ravy. Farm ready training courses for seasonal workers	1/21/2024 8:38 AM
93	Beach access, main street or Hopetoun, paths, tourism routes such as road to starvation bay, Hopetoun sport and rec development	1/21/2024 6:30 AM

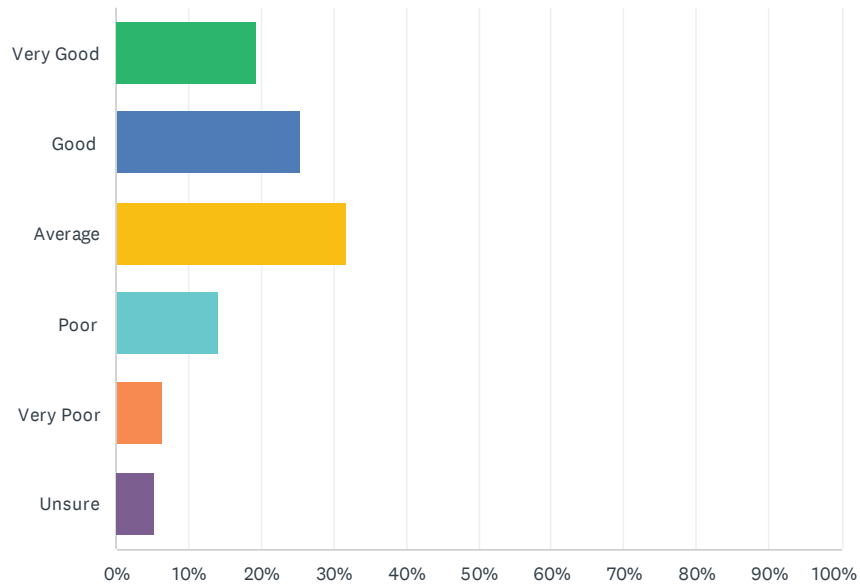
2024 COMMUNITY PERCEPTION SURVEY

94	Housing, road maintenance (especially mason bay road + springdale)	1/20/2024 8:24 PM
95	Recycling Recreation in Ravensthorpe	1/20/2024 6:13 PM
96	Campgrounds although there is a tipping point for fees. More focus on dynamic, engaging tourism	1/20/2024 6:06 PM
97	Free camping for locals at Starvo and Masons	1/20/2024 5:48 PM
98	All the things listed in 9	1/20/2024 5:23 PM
99	Camping areas (more space and/or more camping areas)	1/20/2024 5:21 PM
100	Fire trucks and equipment	1/20/2024 5:01 PM
101	More access to a wider range of allied health services	1/20/2024 5:00 PM
102	The library to open on a Saturday. Parks and Gardens. Hopetoun cricket oval looks awful, full of prickles and sand patches.	1/19/2024 2:01 PM
103	A dentist. Swimming pool for Hopetoun. Libraries to open on Saturdays.	1/19/2024 10:43 AM

2024 COMMUNITY PERCEPTION SURVEY

Q9 How do you rate the level of engagement local elected members and the Shire of Ravensthorpe have had with the community in the last year?

Answered: 170 Skipped: 3



ANSWER CHOICES	RESPONSES	
Very Good	19.41%	33
Good	25.29%	43
Average	31.76%	54
Poor	14.12%	24
Very Poor	6.47%	11
Unsure	5.29%	9
Total Respondents: 170		

#	WHY?	DATE
1	Need more public meetings that the councillors attend.	2/27/2024 4:11 PM
2	It seems to we ratepayers that despite representation by councillors, the councillors are completely ignored and it is the staff that tells us all what will or will not happen	2/22/2024 1:57 PM
3	Good access to councillors.	2/22/2024 11:09 AM
4	With the transition to new council, new shire president and new councillors there seems to be better engagement already. Better communications too.	2/22/2024 8:02 AM
5	I'm very happy we now have an elected member from Munglinup.	2/21/2024 3:49 PM

2024 COMMUNITY PERCEPTION SURVEY

6	We have a councillor from Munglinup now who is helping to support our community.	2/21/2024 3:45 PM
7	Great council representation at events and the communication has increased.	2/21/2024 3:38 PM
8	Very informative	2/21/2024 3:22 PM
9	I believe that councillors don't know all the information, hence they don't know. Some will say "I'll get that info back to you" but they never do.	2/20/2024 1:16 PM
10	Complaints fall mostly on deaf ears. no action taken at all.	2/20/2024 12:58 PM
11	They are seen at every event . Always at least 1 staff and 1 elected person	2/20/2024 1:50 AM
12	Only see one or 2 around the place at local events	2/19/2024 7:23 PM
13	There has been a marked improvement in the Shire's communication to the community in the last year with lots of surveys and reaching out for our opinions. I see the councillors more often too as they are at the Hopetoun markets. Can't say for Ravensthorpe though, and it should be noted that one councillor lives outside the shire and never comes to anything.	2/19/2024 3:15 PM
14	I feel like the shire has actively engaged with the community a lot recently. Lots of improvement in your public messages	2/19/2024 2:54 PM
15	Haven't lived here for long enough	2/19/2024 1:41 PM
16	Haven't been here long enough, but all shire personnel I have met, including shire president have been very welcoming and approachable.	2/16/2024 12:23 PM
17	doesn't seem to be enough of anything about the locals.	2/15/2024 6:06 PM
18	Never hear from them tried contacting and never returned the call	2/15/2024 4:01 PM
19	Seen but not heard, the only member who has active, community minded engagement is Tom Major	2/15/2024 1:19 PM
20	The market stall has been successful.	2/15/2024 11:10 AM
21	They show up at community events	2/15/2024 11:00 AM
22	Seeing them more often now at the Hopetoun markets with people being able to see them and talk to them.	2/15/2024 10:52 AM
23	Good people elected. Good communications from the Shire.	2/15/2024 10:44 AM
24	I rate the Shire team average and the councillors as poor. Shire team is improving. You see them at the markets now. Aside from three councillors, none of the others are actively engaging with the community. One was brilliant but is now an ex councillor!	2/15/2024 10:33 AM
25	Aside from the recently set up stall at the markets, one rarely sees any councillors. Still only see old faces there. Only saw one contender out and about and trying to understand what voters wanted in the lead up to the election.	2/15/2024 10:16 AM
26	Even at election time there is no contact from any of the contenders, unless of course you have a computer.	2/14/2024 6:54 PM
27	There has been no introduction or interaction from the CEO or higher level employees. 90% of the community wouldn't know who the CEO is. The elected members do their best to be more involved.	2/14/2024 5:46 PM
28	Never see them	2/14/2024 12:24 PM
29	They have been very approachable in the last year.	2/14/2024 9:08 AM
30	Lots of face to face discussions, which is great.	2/14/2024 9:03 AM
31	Aside from a couple of Facebook linked surveys no local elected members have actively engaged with me.	2/13/2024 7:53 PM
32	What happened yo the beach/dogs/quads survey and meetings etc?	2/13/2024 6:24 PM
33	Our new member Rachel is the bomb	2/13/2024 4:23 PM
34	They're at the markets a lot and at other events	2/13/2024 3:44 PM

2024 COMMUNITY PERCEPTION SURVEY

35	Seems you have to engage with them.	2/13/2024 3:09 PM
36	See some alot but hardly see others.	2/13/2024 2:53 PM
37	Never see them	2/13/2024 6:49 AM
38	Contact with mungli playgroup has been very hard to get a hold of and help complete things	2/13/2024 6:46 AM
39	They are actively in the community n representing their community	2/13/2024 6:21 AM
40	Only councillors I have had contact from are Mark and Rachel, no others. Use Facebook page	2/12/2024 8:01 PM
41	They're at loads of community functions and are approachable	2/12/2024 7:23 PM
42	I couldn't tell you who any of the members are!	2/12/2024 6:57 PM
43	Don't hear or see much	2/12/2024 6:55 PM
44	No local members in our area until this year. Our area did not seem to be important to other members.	2/12/2024 6:48 PM
45	The little interaction I've had with them has been great.	2/12/2024 4:31 PM
46	Good insolvency in Markets & community events	2/10/2024 11:42 AM
47	Would like to see the councillors out and about more	2/9/2024 8:18 AM
48	very public and easily approachable	2/7/2024 2:27 PM
49	Never see them.	2/6/2024 10:24 PM
50	Suggest more local availability	2/6/2024 9:40 PM
51	I live in a small community with in the shire and am part of a community group that has sent numerous emails to the shire with little to no response to the correspondence sent to them.	2/6/2024 8:39 PM
52	they are doing there job but some are getting negative feedback on social media which needs to be stopped	2/6/2024 4:37 PM
53	Decisions made with no community consultation.	2/6/2024 1:41 PM
54	No real Drs anymore not being able to go camp when I want . Always see shire workers just driving around not doing anything. Can never get the ranger	2/6/2024 8:12 AM
55	Hardly see any of them	2/5/2024 8:17 PM
56	Better than it used to be.	2/3/2024 2:21 PM
57	Better than previous years. They are out and about more.	2/1/2024 6:56 PM
58	Seen and talked to the councillors at the markets. I work with some shire staff through work, they are always very good.	2/1/2024 5:55 PM
59	See them at the markets every now and then.	2/1/2024 5:54 PM
60	Do not have any involvement with any councillor or hear anything from them accept for when they are trying to get elected.	2/1/2024 9:41 AM
61	It's obvious no one sees the elected members and they do not engage directly with the community.	2/1/2024 7:39 AM
62	Meeting representatives at markets & having a chat is one way of engaging the community.	1/31/2024 5:47 PM
63	Not enough transparency	1/31/2024 4:38 PM
64	The Shire has a long way to work hard before it can gain any trust from this community. Matt Bird has been the most visible and outgoing member of the Shire and I respect his efforts as he has shown that he follows up on things. The elections, on the other hand, were a disgrace.	1/31/2024 11:19 AM
65	No comment	1/31/2024 10:23 AM
66	Some members have a more noticeable engagement in the community than others.	1/31/2024 10:11 AM
67	Seem to be publicly involved. Eg Australia Day, market displays, etc	1/28/2024 3:22 PM

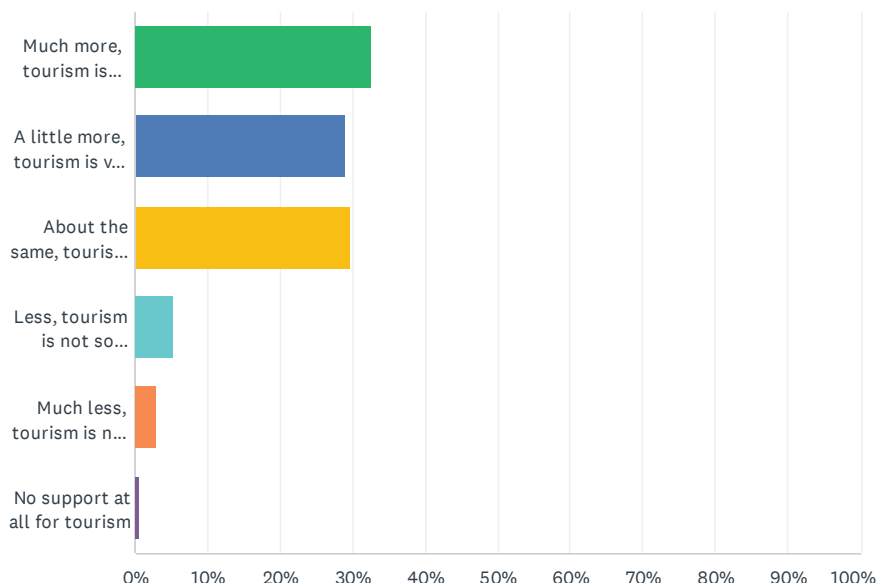
2024 COMMUNITY PERCEPTION SURVEY

68	1 elected member lives outside of the Shire and participates very little in community. Why is she a Councillor?	1/28/2024 10:02 AM
69	Hampered by threats	1/26/2024 7:59 PM
70	Never see or hear from any of them.	1/25/2024 3:59 PM
71	Poor communication	1/25/2024 12:21 PM
72	Only recently started to communicate at the local markets.	1/24/2024 3:45 PM
73	I asked for some help from a councillor and was well supported.	1/24/2024 1:39 PM
74	they do get out and talk to Public	1/24/2024 10:47 AM
75	I haven't interacted with the elected members but the attitude from the big guys at the shire has been dismal and sexist	1/23/2024 9:54 PM
76	I have never met one I will be voting more carefully next time	1/23/2024 4:47 PM
77	I like feeling as though the Shire wants to hear what I have to say, e.g. the cat law survey, the dog park and cars on the beach surveys.	1/23/2024 2:57 PM
78	New councilors	1/23/2024 2:06 PM
79	Other than the election, we don't see or hear from the Councilors much. It will be interesting to see how the new elected representatives go.	1/23/2024 1:36 PM
80	Number of councillors don't live in shire and are not available or visible in the community. They also do not attend community functions and support their community.	1/22/2024 6:06 PM
81	I've seen them at the Hopetoun markets every month.	1/22/2024 2:43 PM
82	They don't reply to requests	1/22/2024 7:28 AM
83	They never come into Business's and ask how tourists are reacting to the town.	1/21/2024 8:20 PM
84	You hear and see only 2 of them on a regular basis	1/21/2024 5:55 PM
85	Only see the Ravensthorpe locals that were elected around	1/21/2024 4:48 PM
86	Don't hear from anyone	1/21/2024 3:04 PM
87	Haven't heard from any elected members prior to last election	1/21/2024 9:40 AM
88	Lots of information given in email newsletters and Facebook groups keeping us well informed of what is available to access	1/21/2024 8:38 AM
89	Very high profile in the community	1/21/2024 8:03 AM
90	I'm happy with the engagement with councillors and exec staff but putting into action the feedback feels as though there's a roadblock.	1/21/2024 6:30 AM
91	I don't feel like they are truly listening to what the community want and need and the money seems to be spent in the wrong areas that are of less importance	1/20/2024 8:24 PM
92	New President seems very in touch and very visual. Lots of presence of members at events	1/20/2024 6:13 PM
93	They are all very approachable and doing a great job especially after a hard few years. Lots of whingers, it's a hard job. Well done all.	1/20/2024 6:06 PM
94	Tom has been wonderful in actively engaging with the community and being present within the community for events etc	1/20/2024 5:21 PM
95	Always approachable	1/20/2024 5:01 PM
96	Seem to have a strong social media presence	1/20/2024 5:00 PM
97	They're at the markets now, which is great.	1/19/2024 2:01 PM
98	Have seen them at Hopetoun markets each month.	1/19/2024 10:43 AM

2024 COMMUNITY PERCEPTION SURVEY

Q10 Do you think the Shire of Ravensthorpe should do more or less to support local tourism?

Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES	
Much more, tourism is extremely important	32.56%	56
A little more, tourism is very important	29.07%	50
About the same, tourism is somewhat important	29.65%	51
Less, tourism is not so important	5.23%	9
Much less, tourism is not at all important	2.91%	5
No support at all for tourism	0.58%	1
Total Respondents: 172		

#	WHY?	DATE
1	More should be done about seaweed on the beach during peak tourist season. It would take a council crew a couple of hours work to clear the beach and should be factored into the budget.	2/27/2024 4:11 PM
2	Tourists often go to the CRC in Hopetoun and the staff there don't see the tourism officer help with visitors.	2/27/2024 4:04 PM
3	We should have dog kennels in Hopetoun so tourists travelling with dogs can visit the national park.	2/27/2024 3:53 PM
4	Tourism is fine, but locals need looking after.	2/27/2024 3:49 PM
5	Helps with business.	2/22/2024 11:09 AM

2024 COMMUNITY PERCEPTION SURVEY

6	Always see tourists in Ravy.	2/21/2024 3:22 PM
7	We need the tourists to stay in caravan parks, free parking supporting the town with their \$\$\$ Assist the visitor centre with more improvements, extra space etc.	2/20/2024 1:16 PM
8	We need tourists to stay in town. Promote what we can show them.	2/20/2024 12:58 PM
9	Our area attracts people for nature things, the beach, watching sunset at west beach - better if lawn there and some seating, walks everywhere, fishing and boating, the weather suits those from north to get a break from heat. Even visitors touring the farming areas and roads looking for wildflowers. Be better if tourists could find takeaway at night tho	2/20/2024 1:50 AM
10	the park next to country kitchen is a gravel pit. Maybe a Cafe that's open regularly.. swimming pool should be open from the start of Oct hols until the end of the April holiday, not the end and beginning.. lights at swimming pool for evening use. These things relate to tourism AND locals	2/19/2024 7:23 PM
11	More as tourism IS important, but we have to get the little things right. Like make sure all local businesses can handle the tourism season. Both cafes in Hopetoun get frazzled and rude when it is busy and more should be done to encourage them to be better equipped.	2/19/2024 3:15 PM
12	Brings outside money to the town	2/19/2024 1:41 PM
13	We can't rely on mining	2/16/2024 2:57 PM
14	Can't rely on the resource sector for ever. And as an example only I would use Manjimup.	2/16/2024 12:23 PM
15	due to ravy iga not usually being stocked enough, tourists now buy everything from hopey leaving no stock for locals.	2/15/2024 6:06 PM
16	The overnight camp bay is painfull the amount of campers ive caught peeing on my fence is getting rediculous my sons playground in the back yard and on a hot day all u can smell out there is pee its disgusting and the shire didnt care when i told them	2/15/2024 4:01 PM
17	The small local business are struggling and cutting corners to make ends meet	2/15/2024 1:19 PM
18	Do more to attract eco tourism. No quads on beaches. Pristine beaches here!	2/15/2024 11:00 AM
19	Tourism is all year round and it keeps local business afloat.	2/15/2024 10:33 AM
20	We cannot just rely on mining and agriculture.	2/15/2024 10:22 AM
21	Ravensthorpe is an important rest stop area. Everyone stops on the way to Albany/Esperance. We need to encourage them to spend more and stay longer. We don't need overzealous rangers picking on the 48 hour camps when barking dogs go unattended and dead animals are not cleared off the roads in a timely manner.	2/15/2024 10:16 AM
22	When the large mine closes as it usually does for long periods of time we need something attract Tourism and we should make more of our beautiful water features, like diving, surfing, fishing.	2/14/2024 6:54 PM
23	The community already does a good job to promote tourism.	2/14/2024 5:46 PM
24	Need to get the basics right.	2/14/2024 9:08 AM
25	We have lots to offer.	2/14/2024 9:03 AM
26	It takes effort to attract tourists to remote locations. People aren't going to travel this far unless you give them a really good reason to.	2/13/2024 7:53 PM
27	Mining isn't reliable but tourism is.	2/13/2024 3:44 PM
28	There's not a lot keeping tourists in town. Ravensthorpe is just a drive through for most.	2/13/2024 2:53 PM
29	They should open up more bays for free camping area. There is plenty of space there so why not use it.	2/13/2024 7:23 AM
30	The rangers are just turning people off coming here. We need to worth with the tourists not against them!	2/13/2024 6:49 AM
31	Agriculture & mining is where the money is generated	2/13/2024 6:21 AM
32	We are in a prime location, highway 1.	2/12/2024 8:01 PM

2024 COMMUNITY PERCEPTION SURVEY

33	Tourism is important for the local businesses. But the parks been full by all accounts all season. But as a local myself I don't want us to be too much over run by tourists	2/12/2024 7:23 PM
34	I feel that we're at max with tourist during the summer. If you're going to advertise more then you will need more facilities to support the tourist.	2/12/2024 6:57 PM
35	We live in one of the most unique biosphere in the world, and not many people know about it.	2/12/2024 6:55 PM
36	Bring income and jobs into the communities	2/12/2024 4:57 PM
37	Important to diversify our economy away from mining	2/10/2024 11:42 AM
38	There is no point promoting tourism until the attraction services are here - better local IGA, coffee shops, reasonable fuel prices	2/9/2024 8:18 AM
39	A beautiful picturesque location that could be promoted as a few days package deal BUT Needs more than 1 bus service a week	2/6/2024 9:40 PM
40	We don't want to become the Gold Coast!	2/6/2024 1:41 PM
41	The Fitz	2/5/2024 8:31 PM
42	I overheard tourists saying the town looks sad, hopetoun	2/5/2024 8:17 PM
43	Shire should do more, it does seems like the current tourism department at the shire doesn't do much.	2/1/2024 5:55 PM
44	The Shire to me does not do as much for tourism as I would expect. Other groups seem to do a lot more with less resources.	2/1/2024 5:54 PM
45	Tourists do not benefit the local people they benefit a few businesses but far too much rate payer money is spent on tourism and infrastructure for visitors and not enough on rate payers infrastructure.	2/1/2024 9:41 AM
46	Too much money and time spent without a noticeable result to the community.	2/1/2024 7:39 AM
47	Tourists pass through Ravensthorpe, but Hopetoun is a destination. We need to entice them to take the detour to Hopetoun. I know we have our beautiful national park, but I think we need a big monument of some kind eg. Maybe the Jet tail from the plane crash in the park or a giant seal, Qualup belle or hakea	1/31/2024 10:11 PM
48	Tourism will help small businesses since the mine reducing employee numbers	1/31/2024 5:47 PM
49	We need the tourists for our towns	1/31/2024 4:41 PM
50	Rate payers before tourists	1/31/2024 4:38 PM
51	i would think its pretty obvious, FQM about to undergo the third mine closure. Allkem also in trouble, two years from now neither of them will be operating.	1/31/2024 3:56 PM
52	To let the town grow with options	1/31/2024 1:43 PM
53	It might do well to support local businesses, eg. Caravan park and cafes as tourists will not be left with a good impression if they are hunting for a cuppa, a meal of a snack, or somewhere to stay, and all they know about is the free camping area and all shops are closed.	1/31/2024 11:19 AM
54	For the amount of people that pass through the town its very poor to c that maybe 2 / 5% will spend anything	1/31/2024 10:23 AM
55	I think we sit in an even setting for tourism, we need a good balance.	1/31/2024 10:11 AM
56	Because with mines shutting or cutting back staff we need tourists to keep the towns alive.	1/30/2024 1:06 PM
57	I believe the focus should be on improving the services/experience for locals - which would then flow through to benefit tourism. I also believe that the types of tourism we attract (self-contained/nature based etc) cost us more than they contribute back to the economy and community.	1/29/2024 3:09 PM
58	Mining is too unstable to support the population and if we want to see improvements in important services like health and education we need to boost other industries like tourism. Hopetoun is such a gem and we need better social media representation. The visitesperance instagram page is a classic example of what we should be doing. Discover Hopetoun is the	1/27/2024 2:35 PM

2024 COMMUNITY PERCEPTION SURVEY

	perfect social media handle and investment needs to be made in promoting Hopetoun by a social media specialist.	
59	Ravensthorpe is an important stop between Albany and Esperance. We should capitalise on that traffic	1/25/2024 12:21 PM
60	I don't believe that tourism is always the answer. In the end most places I know have been eventually destroyed by it.	1/24/2024 1:39 PM
61	this is a main part of community	1/24/2024 10:47 AM
62	Tourism is fantastic and great for the town but sometimes feels like supporting tourism comes at a cost of support to locals	1/24/2024 10:36 AM
63	With the mines uneasy at the moment the town relies on tourism	1/23/2024 9:54 PM
64	tourism, is a a source of income for all local businesses, however in saying that do not forget we live here all yr	1/23/2024 4:47 PM
65	tourists bring income, however tourists need to accept what is here and what should be here is what the local residents want. Blocking off the Hopetoun roads is an example of where tourists have been put ahead of the locals.	1/23/2024 2:57 PM
66	PUTS MONEY INTO THE TOWN	1/23/2024 2:06 PM
67	While the Shire is very supportive of our tourist industry, there is always more to be done. A never ending growth opportunity.	1/23/2024 1:36 PM
68	The recent closure of FQM mine demonstrates the necessity to develop Tourism as a third income stream.	1/23/2024 10:03 AM
69	Plenty enough tourists don't need more as we don't have the infrastructure to support then	1/22/2024 9:02 PM
70	Tourism is good for supporting business but they also change the dynamics of what makes hopetoun a special place.	1/22/2024 6:06 PM
71	Locals before tourists,	1/22/2024 2:18 PM
72	Hopetoun get's mentioned all the time but not the Town of Ravensthorpe which has so much to offer.	1/21/2024 8:20 PM
73	Family businesses to survive - and sharing our amazing place	1/21/2024 5:55 PM
74	Not the shire core responsibility, look after rate payers first and that is mainly farmers , that is where the income is generated	1/21/2024 3:04 PM
75	Tourist will come regardless, time to look after the locals	1/21/2024 2:44 PM
76	Ravensthorpe is a mining & agricultural area. These industries are the major source of income	1/21/2024 9:40 AM
77	There's going to be a boom in tourism as people retire and travel	1/21/2024 8:03 AM
78	In the current environment mining has the potential to disappear over night and tourism over the 12 months of the year is increasing. This may also help boost our population by improving services and getting our areas brand out to people.	1/21/2024 6:30 AM
79	Tourism is one of the main things that keep this town alive other than the mines. With the current mining issue and future mine closures tourism is needed to keep locals in the area and in jobs	1/20/2024 8:24 PM
80	Burden seems to fall on a small group of people - volunteers and employees. Is this sustainable? E.g. museum staff an aging asset	1/20/2024 6:13 PM
81	Farmers need fewer workers with improved technologies. Mining is fickle as we're currently experiencing. Tourism is the key and will assist with softening the blow of the other fluctuating markets. The biosphere and our natural environment is key. There also aren't many coastal sea shanty towns like ours left. Promote it.	1/20/2024 6:06 PM
82	Support locals to get out more. We pay rates for camp grounds but still expected to pay to stay there.	1/20/2024 5:48 PM
83	Tourism is the back bone off our community especially in the summers months	1/20/2024 5:23 PM

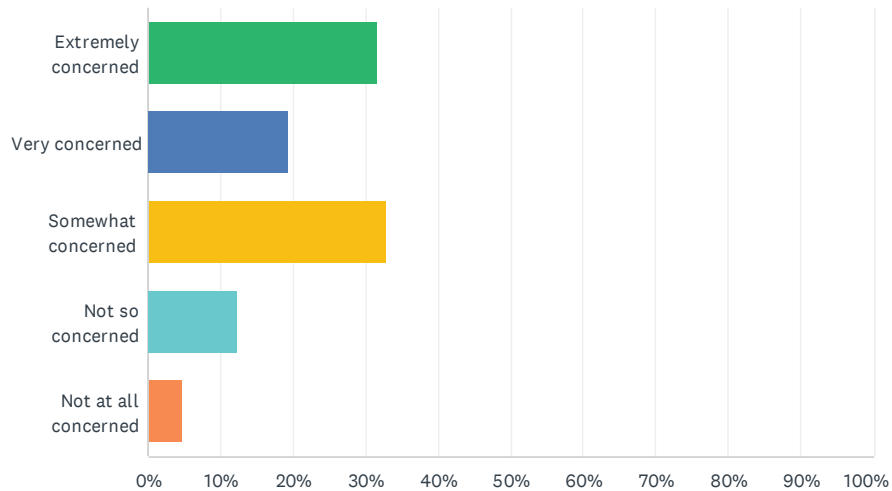
2024 COMMUNITY PERCEPTION SURVEY

84	The shire is one of the few left in WA that is still lagging behind in tourism. Most costal towns that compare to Hopetoun in size and similarities are far more advanced and busy in terms of tourism.	1/20/2024 5:21 PM
85	Helps the shire and its people	1/20/2024 5:01 PM

2024 COMMUNITY PERCEPTION SURVEY

Q11 How concerned are you about the impact of bushfire on the biodiversity of our Shire?

Answered: 171 Skipped: 2



ANSWER CHOICES	RESPONSES	
Extremely concerned	31.58%	54
Very concerned	19.30%	33
Somewhat concerned	32.75%	56
Not so concerned	12.28%	21
Not at all concerned	4.68%	8
Total Respondents: 171		

#	WHY?	DATE
1	Some good clearing is being done at the moment.	2/27/2024 4:11 PM
2	The fire that we had two years ago has made all of these new wildflowers pop up on our block that I haven't seen before in 20 years!	2/27/2024 4:04 PM
3	Because it burns everything.	2/27/2024 3:49 PM
4	Nature abhors a vacuum. The bush will regenerate.	2/22/2024 1:57 PM
5	We need more research required on impact it has on plants and animals, particularly in relation to controlled burns.	2/22/2024 11:09 AM
6	I think more controlled burns would help	2/22/2024 8:02 AM
7	Bushfires happen and are good for the keeping the bushland maintained.	2/21/2024 3:45 PM
8	We need to continue to burn as a protective barrier for our assets	2/21/2024 3:38 PM
9	Wildflowers and animals	2/21/2024 3:25 PM

2024 COMMUNITY PERCEPTION SURVEY

10	The Fitzgerald River National Park and the wildflowers.	2/21/2024 3:22 PM
11	If undergrowth is not maintained there is a good chance Ravy town and surrounding areas will have a terrible disaster.	2/20/2024 1:16 PM
12	Catastrophic days with bush to our north. East we are vulnerable.	2/20/2024 12:58 PM
13	So much bush up close to houses. Especially banksia . The slashing program has been good. Hopetoun is probably a death trap waiting to happen. People want to be in amongst the trees but grizzle when they're threatened by fire and wild smoke	2/20/2024 1:50 AM
14	We have good services doing controlled burns	2/19/2024 7:23 PM
15	Nature is adaptable to these types of events.	2/16/2024 12:23 PM
16	Because the fires get out of control and the locals are greatly impacted, houses lost, machinery lost, beautiful land burnt down	2/15/2024 1:19 PM
17	If managed well and following Aboriginal best practice, slow burning works well. Please bring in community workshops to help us understand why you burn the way you do and how it works	2/15/2024 11:00 AM
18	I am concerned about the management. Too much burning.	2/15/2024 10:44 AM
19	We are the eucalyptus epicenter of the world!	2/15/2024 10:33 AM
20	A special biosphere and region.	2/15/2024 10:22 AM
21	I am more concerned when your prescribed burns escape and more land is burned. You seem to have an "oh well, let it rip" mentality. They are too large and too hot! Too easily out of control. Not enough notice is given when you are doing the prescribed burns either. Please give more notice and don't just decide on the day!	2/15/2024 10:16 AM
22	Because when we have a burn it is a very hot burn. We should have cool burns throughout the year.	2/14/2024 6:54 PM
23	It is a standard issue across WA.	2/14/2024 5:46 PM
24	Good for it.	2/14/2024 9:08 AM
25	This region has the best biodiversity in the whole state.	2/14/2024 9:03 AM
26	The biodiversity here is outstanding. We have a duty to protect it. It's also a main reason tourists visit.	2/13/2024 7:53 PM
27	Bushfires started by lighting are natural. Just need to protect assets.	2/13/2024 3:09 PM
28	Big fires like the ones a few years ago do so much damage but with the work Mal Grant has been doing we should be able to avoid them.	2/13/2024 2:53 PM
29	But controlled burning is important for the safety of our communities and should continue. I know it's not the Shires fault but it would be fantastic if the Hopetoun rural brigade actually had a fire truck.	2/13/2024 7:23 AM
30	Nature takes its course, it's all part of mother nature's plan. As long as we take steps to save human life that's all we need to worry about.	2/13/2024 6:49 AM
31	If it's a cool controlled burn it'll have less impact if it's a wild hot out of control fire. Have a management plan of areas of bush to burn each year. Ravy shire has a lot of bush n less farmers to fight out of control fires, so try n minimise the risk. Didn't you learn that when the town was close to been under threat.	2/13/2024 6:21 AM
32	Not as concerned as a few years ago. There has been a fair bit of burning off	2/12/2024 8:01 PM
33	It's an important area with important flora and fauna. Mitigation is important	2/12/2024 7:23 PM
34	There's been a lot of fires recently and a lot of bush near the towns.	2/12/2024 6:57 PM
35	Fire can be of benefit to biosphere if kept under control.	2/12/2024 6:55 PM
36	Fires have always been part of the Australian environment	2/10/2024 11:42 AM
37	It's nature, it's natural...bush needs to burn to survive.	2/7/2024 8:29 AM

2024 COMMUNITY PERCEPTION SURVEY

38	The destruction that takes so long to recover	2/6/2024 9:40 PM
39	Scary	2/6/2024 1:41 PM
40	I would rather be alive to see the biodiversity	2/5/2024 8:31 PM
41	The lightning combined with a hot days is critical	2/5/2024 8:17 PM
42	Because your fire officer is "burn em up Mal" the absolute travesty of the fires between Ravensthorpe and Hopetoun are testimony to the risk such an aggressive program holds	1/31/2024 3:56 PM
43	It effects all who live here	1/31/2024 1:43 PM
44	It takes decades for the bush and its inhabitants to begin to recover after fire.	1/31/2024 11:19 AM
45	Look at all the bush land that's never been maintained/ back burned	1/31/2024 10:23 AM
46	Bushfire is a natural occurrence, many of our native plants need fire to propagate. People living in the area just need to learn to be bushfire ready.	1/31/2024 10:11 AM
47	obviously, fire destroys everything in its way	1/31/2024 10:00 AM
48	I think fire mitigation is needed to control any bushfire and protect out flora and fauna	1/27/2024 2:35 PM
49	It takes centuries/Millenia to create the biodiversity we now enjoy. High intensity bush fires destroy it in one Swift pass	1/25/2024 12:21 PM
50	Mother nature cannot be controlled and as most fires seem to be caused by lightning not a lot you can do about it.	1/24/2024 3:45 PM
51	Fire is devastating and these dry lightning strikes are scary. I believe we need a solid management plan but I don't think the current ideas that are being implemented take into account the country itself. What I have witnessed is NOT mosaic burning. It is wildlife and precious vegetation genocide.	1/24/2024 1:39 PM
52	there is TOO much burning getting out of control	1/24/2024 10:47 AM
53	Especially with the burn offs that go out of control, they are killing so much wildlife. I'm all for controlled burns but the big ones between ravy and hopey last year were absolutely atrocious in how it was handled	1/23/2024 9:54 PM
54	bushfires were here around long before the greenies and will be still burning and going out long after	1/23/2024 4:47 PM
55	bushfire puts our whole town at risk. We have already lost human homes in the past, not to mention the importance of the Fitzgerald Biosphere. We need a clear process which seems to be happening however notification needs to be better about burn off times and dates, while I understand that this can happen at short notice due to the weather conditions, people close to the burn off areas need to be notified what is happening around them.	1/23/2024 2:57 PM
56	GREAT TEAM WHO LOOK AFTER TOWN	1/23/2024 2:06 PM
57	Incorrect mitigation strategies and/or uncontrolled wildfire both have the potential to devastate areas of biodiversity. Past practices may not be in line with best practice and will need constant reviewing.	1/23/2024 1:36 PM
58	Ravensthorpe Shire area consists of a very high percentage of very important remaining bush including many endemic species, is unique being in the only UNESCO listed Biosphere in WA	1/23/2024 10:03 AM
59	More preventative burning and appropriate fire breaks are needed.	1/22/2024 6:06 PM
60	Need more control burns	1/22/2024 7:28 AM
61	Lots of flammable material around towns	1/21/2024 5:55 PM
62	Because it is a threat by loss of habitat	1/21/2024 3:04 PM
63	Has always been a part of the environment	1/21/2024 9:40 AM
64	With the increase in dry summers and lightning it's imperative that we continue to Backburn and increase fire mitigation strategies	1/21/2024 6:30 AM
65	With the large amount of bushland, national parks and farmland (crops) and the dry weather it	1/20/2024 8:24 PM

2024 COMMUNITY PERCEPTION SURVEY

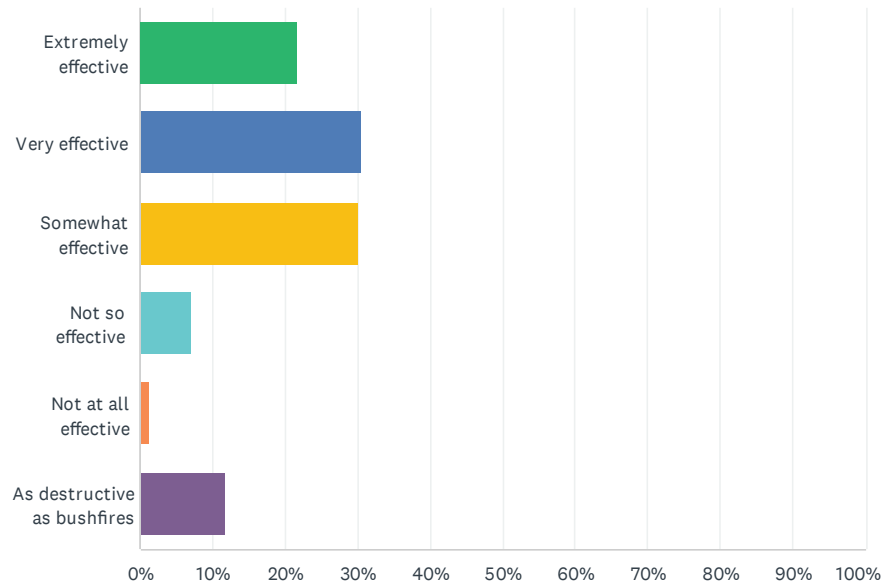
doesn't take much to start a fire. Also being so far from other major towns that offer support is quite worrying. We have had some huge fires and loss of homes. We need more training and support for our fire fighters, along with proper PPE, equipment and vehicles. Also accommodation needs for the visiting fires.

66	Bushfires are a natural occurrence . Always have been around and bush is well evolved for recovery.	1/20/2024 7:12 PM
67	Seems to be a lot of bush destroyed in fire or in fire prevention	1/20/2024 6:13 PM
68	It's important to find the correct balance between mitigation burning and maintaining bush areas.	1/20/2024 5:42 PM
69	Rehabilitation	1/20/2024 5:23 PM
70	Because I am	1/20/2024 5:23 PM
71	Climate change and general location	1/20/2024 5:21 PM
72	Fires are a natural part of our ecosystem and sometimes we need to have them to promote regrowth	1/20/2024 5:01 PM
73	it is important but doesn't feel balanced with flood risk and local fauna and flora and there is a lack of clean up and closing up areas after	1/20/2024 4:56 PM

2024 COMMUNITY PERCEPTION SURVEY

Q12 How would you describe prescribed burns as a bushfire mitigation measure?

Answered: 170 Skipped: 3



ANSWER CHOICES	RESPONSES	
Extremely effective	21.76%	37
Very effective	30.59%	52
Somewhat effective	30.00%	51
Not so effective	7.06%	12
Not at all effective	1.18%	2
As destructive as bushfires	11.76%	20
Total Respondents: 170		

#	WHY?	DATE
1	The problem with your prescribed burns is they usually get away.	2/27/2024 4:11 PM
2	Clears out the dead and dry leaves.	2/27/2024 4:04 PM
3	Need to get rid of the undergrowth.	2/27/2024 3:53 PM
4	Not so effective when it is allowed to get away and burn everything.	2/27/2024 3:49 PM
5	For 3-4 years or so.	2/22/2024 1:57 PM
6	Over done. Scars the environment and enables weeds to take over.	2/22/2024 11:09 AM
7	We need to protect our assets and our towns. I think it helps to minimize the chance of a	2/22/2024 8:02 AM

2024 COMMUNITY PERCEPTION SURVEY

	huge disaster considering our shire is 2.3 bush.	
8	THis helps to keep down the fuel that feeds the fire by reducing the vegetation in the bushland. Allowing our volunteer firefighters to get bushfires contained faster.	2/21/2024 3:45 PM
9	Provides breaks between bush which slows down fire spread. firefighters can only do so much.	2/21/2024 3:38 PM
10	Until next year with the grass regrowth	2/21/2024 3:25 PM
11	Issues with dry grass and weed regrowth.	2/21/2024 3:22 PM
12	With fire breaks included to prevent it from spreading	2/20/2024 4:53 PM
13	Keep firebreaks and undergrowth under control. It will help with saving properties around town and people.	2/20/2024 1:16 PM
14	Congrats to Mal Grant and his team for what they have done to date.	2/20/2024 12:58 PM
15	The planning and work performed by Mal Grant and crews is outstanding	2/19/2024 8:35 PM
16	Do you really need to ask? It reduces the fuel load	2/19/2024 7:23 PM
17	It is effective when done right. I think the Shire is taking the mickey and doing too much lately. We are not blind. we can see the damage it does. Also, not enough notice is given as to when you are doing them. you could also explain more about why you are doing them where you do. community meetings would be a good first step.	2/19/2024 3:15 PM
18	Shire does too much. You don't give enough advice on when you are doing them either.	2/19/2024 2:54 PM
19	It might burn off the scrub, but how does it effect the fauna that lives in that area. Also some burn offs get out of hand.	2/19/2024 1:41 PM
20	Can control the burn to be cool, gives the animals a chance to relocate nearby rather than being scorched	2/16/2024 12:23 PM
21	there was no precaution in regards to smoke hazards, road block offs weren't well done	2/15/2024 1:19 PM
22	Wind changes have shown otherwise when bushfire present.	2/15/2024 11:10 AM
23	Your burns are too much. Please learn from Aboriginal people how they burn. And please tell the community why you do what you do, maybe with community workshops.	2/15/2024 11:00 AM
24	It can be too much.	2/15/2024 10:44 AM
25	It is counter productive. Prescribed burns only kill sensitive special and encourage rapid growth of weedy plants. Faster, effective suppression of fires make far more sense than recent burning mentality!	2/15/2024 10:33 AM
26	Pyromaniacs at work!!!	2/15/2024 10:22 AM
27	Burning to save "fire from fire" is irrational. Burning leaves earth prone to weed infestation. The burning is destroying the diversity of our region. And your prescribed burns often become out of control fires. Please do more research and give us enough notice when you are doing them.	2/15/2024 10:16 AM
28	But usually done at the wrong time "when there is an unexpected easterly, south easterly, south westerly, north easterly or even a north westerly, not to mention a southerly. The program needs to be done with the Bureau of Meteorology.	2/14/2024 6:54 PM
29	It appears to be the only viable source of mitigation.	2/14/2024 5:46 PM
30	Makes our towns safer.	2/14/2024 9:08 AM
31	We should manage the bush and not just leave it to its own devices.	2/14/2024 9:03 AM
32	No idea. I will say far more consideration and notice needs to be given. Those of us with life threatening asthma actually need to leave town when prescribed burns occur. The shire might think it's ok if it's 'a bit smokey' for those on the edge of the Hopetoun townsite, but it's not. At least give us half a chance to plan to be away instead of having to drive out at zero notice.	2/13/2024 7:53 PM
33	We need to burn in the winter.	2/13/2024 4:31 PM
34	It destroys biodiversity just the same.	2/13/2024 3:09 PM

2024 COMMUNITY PERCEPTION SURVEY

35	Bushfires will still happen but this way there is less stuff for them to burn. They won't be able to get as hot and will therefore do less damage and easier to extinguish	2/13/2024 2:53 PM
36	Last back burn they did near our farm they did on a 40 km wind day the fire spread onto our farm where I had to remove 2000 sheep out of the burning paddock to be saved - look at the weather -	2/13/2024 6:46 AM
37	Oh I've answered that above question. Yes do it!	2/13/2024 6:21 AM
38	Still more to be done.	2/12/2024 8:01 PM
39	Small cold fires often are better than one massive uncontrolled wipe out.	2/12/2024 7:23 PM
40	Would be as severe when a fire comes through.	2/12/2024 6:57 PM
41	Much better to have a cool burn in the winter than a hot burn In the summer	2/10/2024 11:42 AM
42	Find the prescribed burns destructive to fauna and flora	2/6/2024 9:40 PM
43	Who do you consult with in regard to wildlife? Do you consult with indigenous members about cultural burning practices?	2/6/2024 8:39 PM
44	Doesn't completely stop fired happening	2/6/2024 1:41 PM
45	I would prefer prescribed burns instead on me fighting a fire on my doorstep	2/5/2024 8:31 PM
46	It's effective but shire has done way too much. It's like there is no plan. Very little notice is given. You could do better here.	2/1/2024 6:56 PM
47	The Shire has taken it too far. Normally they are very effective, but you have burned too much lately. Also, you do not give enough notice as to when you are doing these burns - people have medical conditions, it is nice to know in advance.	2/1/2024 5:55 PM
48	I think proscribed burning is very effective in bushfire mitigation, but I also believe they are overdone in size and intensity, especially when combined with DBCA burns.	2/1/2024 5:54 PM
49	Because 95% of times they get out of control and far more damage is done than was ordinarily prescribed	1/31/2024 3:56 PM
50	To lessen the impact of a fire	1/31/2024 1:43 PM
51	The science is there about this. It dries out the land further, kills a lot of life, then when the bush eventually regenerates it is thicker than before and becomes even more of a fire hazard. Mulching is Kinder to the land if we must have so many firebreaks. Get a copy of the excellent speech made by a scientist at the opening of last year's Wildflower Show.	1/31/2024 11:19 AM
52	Removes all the fuel on the ground needs moore	1/31/2024 10:23 AM
53	It means in the case of a wildfire, it will not be as intense which can actually damage our plants, and burnt out pockets give our firefighters some breathing space when trying to gain control of a wildfire, and they deserve all the help they can get.	1/31/2024 10:11 AM
54	Need cold burns, protect wildlife	1/28/2024 3:22 PM
55	I would like to see frequent low intensity fires rather than the infernos we saw last year; more effective and far less destructive	1/25/2024 12:21 PM
56	Less likely to loose homes and livestock.	1/24/2024 3:45 PM
57	See above	1/24/2024 1:39 PM
58	these fires getting out of control	1/24/2024 10:47 AM
59	Best practice to burn areas of bush to avoid bushfires,	1/24/2024 8:33 AM
60	As above. Effective if done right	1/23/2024 9:54 PM
61	if they were effective we would not have had the fires over the last yr or two Also My child has asthma please let us know when and where they are being set	1/23/2024 4:47 PM
62	There was minimal loss last year during the fires, this proves that what is being done is working, I think there just needs to be more communication about what and why things are	1/23/2024 2:57 PM

2024 COMMUNITY PERCEPTION SURVEY

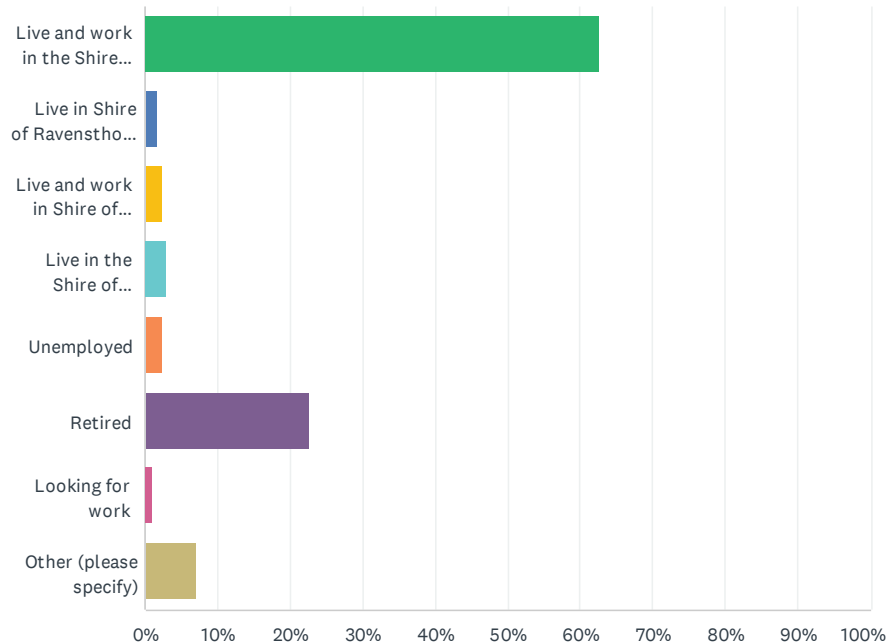
being done. I know the Shire has their own facebook page however I think other local pages are accessed more and could be utilised.

63	KEEP THE TOWN SAFE	1/23/2024 2:06 PM
64	This is also a contentious issue. While prescribed burning is an accepted mitigation procedure and has proven to be effective in helping t control bushfires, it isn't a one size fits all solution.	1/23/2024 1:36 PM
65	However is it necessary to be so extensive so far away from town.	1/23/2024 10:03 AM
66	This method has demonstrated success.	1/22/2024 6:06 PM
67	Obvious	1/22/2024 2:18 PM
68	Mitigation is saving assets but I am concerned we are having massive hot burns that are wiping out communities of flora and fauna. What I see growing back in the prescribed burns around me in jerdacuttup is no trees or tall scrub but masses of invasive grasses and weeds which actually constitute a greater hazard next year plus low habitat for our endangered species and low cover for our normal species	1/21/2024 8:38 AM
69	As a voly in the fire brigade we've seen first hand fires stop or slow from bush that has previously been burnt vs bush that hasn't been burnt for many years.	1/21/2024 6:30 AM
70	Without the burns, the bushfires would have been alot worse.	1/20/2024 8:24 PM
71	Seems to burn a lot of bush still	1/20/2024 6:13 PM
72	Fires are a nature thing.	1/20/2024 5:48 PM
73	Helps fire-fighters control the spread of fires in the case of bushfire.	1/20/2024 5:42 PM
74	Need to consult and work with traditional landowners and be mindful of native habitat flora and fauna	1/20/2024 5:23 PM
75	Need to be more done with the parks	1/20/2024 5:23 PM
76	Too risky	1/20/2024 5:21 PM

2024 COMMUNITY PERCEPTION SURVEY

Q13 What best describes your employment?

Answered: 172 Skipped: 1

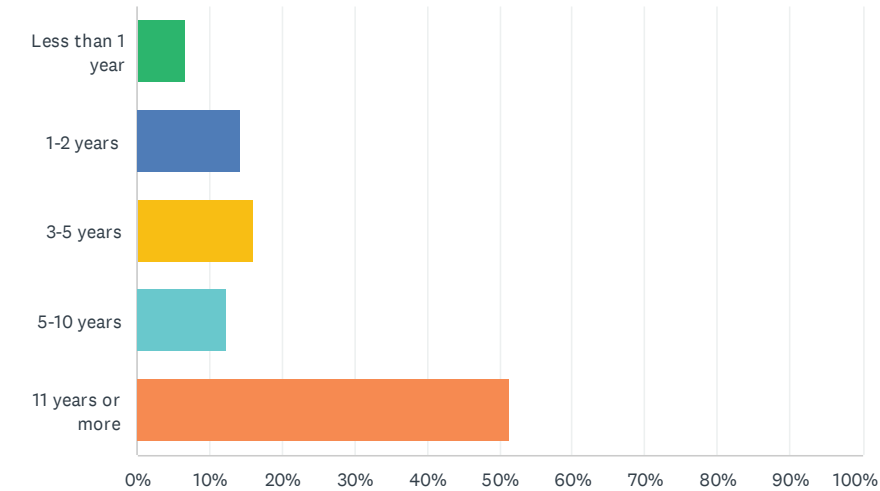


ANSWER CHOICES	RESPONSES	
Live and work in the Shire of Ravensthorpe permanently	62.79%	108
Live in Shire of Ravensthorpe and travel elsewhere for work	1.74%	3
Live and work in Shire of Ravensthorpe seasonally	2.33%	4
Live in the Shire of Ravensthorpe but work remotely for an employer elsewhere	2.91%	5
Unemployed	2.33%	4
Retired	22.67%	39
Looking for work	1.16%	2
Other (please specify)	6.98%	12
Total Respondents: 172		

2024 COMMUNITY PERCEPTION SURVEY

Q14 How long have you lived in the Shire of Ravensthorpe

Answered: 169 Skipped: 4

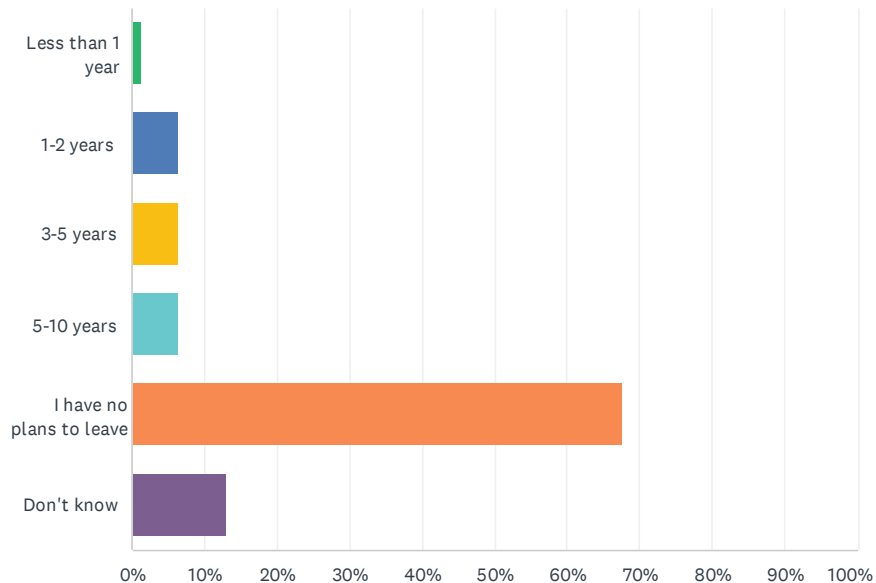


ANSWER CHOICES	RESPONSES	
Less than 1 year	6.51%	11
1-2 years	14.20%	24
3-5 years	15.98%	27
5-10 years	12.43%	21
11 years or more	51.48%	87
Total Respondents: 169		

2024 COMMUNITY PERCEPTION SURVEY

Q15 How much longer do you intend to live in the Shire of Ravensthorpe?

Answered: 170 Skipped: 3



ANSWER CHOICES	RESPONSES	
Less than 1 year	1.18%	2
1-2 years	6.47%	11
3-5 years	6.47%	11
5-10 years	6.47%	11
I have no plans to leave	67.65%	115
Don't know	12.94%	22
Total Respondents: 170		

#	WHY?	DATE
1	I'll live here until my health determines otherwise.	2/27/2024 3:49 PM
2	Have already booked a plot in Hopetoun cemetery.	2/22/2024 1:57 PM
3	This is home, it has great people and is very inclusive.	2/22/2024 8:02 AM
4	What a ripper of a place to live. We should be proud of our shire.	2/21/2024 3:38 PM
5	Old age	2/21/2024 3:25 PM
6	Depends on health	2/21/2024 3:22 PM
7	Job and house is here.	2/20/2024 9:45 PM
8	Have worked and lived here since 1969.	2/20/2024 1:16 PM

2024 COMMUNITY PERCEPTION SURVEY

9	Will probably die here.	2/20/2024 12:58 PM
10	Will move on when kids need high school.	2/19/2024 3:15 PM
11	Love it here.	2/19/2024 1:41 PM
12	I am only here for weeks at a time	2/16/2024 12:23 PM
13	zero opportunities	2/15/2024 6:06 PM
14	I love it here but there is really nothing to do and the constant travel to Esperance for shopping is wearing	2/15/2024 4:01 PM
15	I am happy with the community groups and events here. There is a lot of art and nature and music.	2/15/2024 11:00 AM
16	Depends on length of life left ... and Lotto Gods!	2/15/2024 10:16 AM
17	It depends on the availability of something between a nursing home and a rented unit, a Motel type of unit with nursing staff available in Hopetoun AND WE ARE IN DESPERATE NEED OF A NURSING POST, which the excel spreadsheet doctor got rid of. It is difficult to manage bandages, medications and external application of creams and such like when you are single.	2/14/2024 6:54 PM
18	It is beautiful here.	2/14/2024 9:08 AM
19	I've been here 82 years, I have roots here.	2/14/2024 9:03 AM
20	Like the climate	2/13/2024 7:53 PM
21	Lack of / quality of high school	2/13/2024 6:24 PM
22	Need to be closer to better medical services and fresh fruit and vegetables ect. A decent food shop. Ravensthorpe has nothing everything is rotten. Surprised no one has died.	2/13/2024 4:31 PM
23	Will move when kids need high school.	2/13/2024 3:44 PM
24	Depends if mining continues to destroy the place.	2/13/2024 3:09 PM
25	Schooling and sports etc gymnastics not having those facilities close	2/13/2024 1:18 PM
26	Might move family on	2/13/2024 6:46 AM
27	Everywhere else is too far. Too hot or too many people.	2/12/2024 7:23 PM
28	Travel plans	2/10/2024 11:42 AM
29	Have found the simple lifestyle I was looking for	2/6/2024 9:40 PM
30	Need to move closer to medical and specialist services	2/6/2024 1:41 PM
31	The area suits now	2/5/2024 8:31 PM
32	Peaceful	2/5/2024 8:17 PM
33	I love the area, the weather is perfect.	2/1/2024 5:55 PM
34	I like the weather.	2/1/2024 5:54 PM
35	My plans are in the lap of the gods & will this shire see common sense & mandate at least 6 seats on all planes for the non mining personnel,	1/31/2024 4:38 PM
36	This shire has restrictive laws around dogs, vehicles on beaches and a relentless ranger who has zero empathy, and zero tolerance of fun. I can live a more relaxed life elsewhere	1/31/2024 3:56 PM
37	Depends how long I live	1/31/2024 1:29 PM
38	Depends on health issues. Health and education are the constant reasons people are forced to quit living in this Shire.	1/31/2024 11:19 AM
39	Because I own my own wonderful place here!	1/31/2024 10:11 AM
40	We will relocate for to a larger population area when our children get to high school to access a higher standard of education with more variety and resourcing.	1/29/2024 3:09 PM

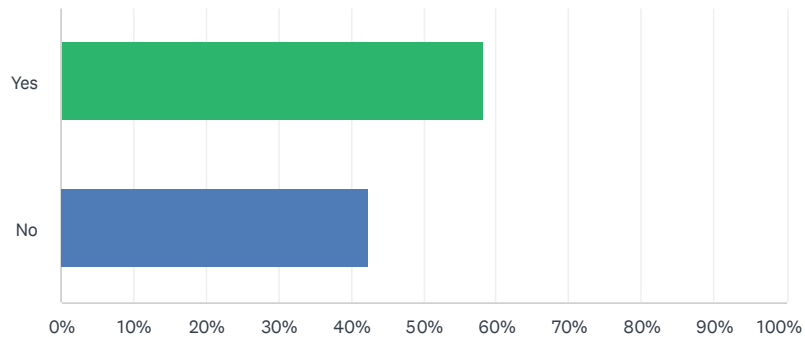
2024 COMMUNITY PERCEPTION SURVEY

41	Happy where I am	1/25/2024 3:59 PM
42	Because I love this area with every fibre of my being. And you haven't heard the last from me Re bushfire regime. And obviously not the shire but after what they just did in the National park I am taking this to a higher level. Enough is enough.	1/24/2024 1:39 PM
43	get every thing in Ravensthorpe Shire a great and peaceful place to live	1/24/2024 10:47 AM
44	Property owners, enjoy the community and country lifestyle. If anything moves us it's the cost of living in a mining town and the attitude of the shire	1/23/2024 9:54 PM
45	I love the area and want to make it my permanent home. The people are amazing and for a small town the opportunities are endless	1/23/2024 2:57 PM
46	Depends on access to medical	1/22/2024 2:18 PM
47	Live quite open space	1/22/2024 7:28 AM
48	We plan on seeing out the life of the mine	1/21/2024 2:44 PM
49	Business is here	1/21/2024 6:30 AM
50	I love the area but my real concern is medical services. Not having a doctor available at the hospital at all times is also a huge concern. The response time for an ambulance is also a huge worry.	1/20/2024 8:24 PM
51	Farmers	1/20/2024 6:09 PM
52	Husband's contract expiry	1/20/2024 5:42 PM
53	I love Hopetoun and the shire of Ravensthorpe	1/20/2024 5:23 PM
54	Unsure of economic and/or employment situation	1/20/2024 5:21 PM
55	I am part of this community	1/20/2024 5:01 PM
56	Love it here. Great location, lovely community. No stress. No crime. Quiet and peaceful.	1/19/2024 10:43 AM

2024 COMMUNITY PERCEPTION SURVEY

Q16 Do you volunteer in the community?

Answered: 170 Skipped: 3



ANSWER CHOICES	RESPONSES
Yes	58.24% 99
No	42.35% 72
Total Respondents: 170	

#	IF YES, WHICH COMMUNITY GROUPS? IF NO, WHAT STOPS YOU FROM BECOMING A VOLUNTEER?	DATE
1	CWA, Progress, Bowls, Seniors	2/27/2024 4:11 PM
2	Men in Sheds	2/27/2024 4:04 PM
3	CWA	2/27/2024 3:56 PM
4	Men in sheds. Hopetoun bowling club Choir	2/22/2024 1:57 PM
5	Windspray arts	2/22/2024 11:09 AM
6	Ambulance, fire, sports	2/22/2024 8:02 AM
7	Munglinup community group. Munglinup bushfire brigade.	2/21/2024 3:45 PM
8	Fire, Ambo, CWA, Herdy, Mungy, Ravy, Hopey, wherever needed.	2/21/2024 3:38 PM
9	My health and age.	2/21/2024 3:22 PM
10	Tigers sporting club.	2/20/2024 9:45 PM
11	Ravy visitor centre, ravy tai chi group, Ravy museum.	2/20/2024 1:16 PM
12	St. John's Fire brigade Our community group /association Use to do the paper Community spirit Use to do swim pool committee Use to take kids at school for sport in lunch or after school training	2/20/2024 1:50 AM
13	Hospital Auxiliary Tiger's Football Club	2/19/2024 8:35 PM
14	Hospital auxiliary, p&c, enduro club,	2/19/2024 7:23 PM
15	Haven't been here long enough yet, still finding my feet.	2/19/2024 1:41 PM
16	whichever needs help	2/15/2024 6:06 PM

2024 COMMUNITY PERCEPTION SURVEY

17	Youth club & FBN	2/15/2024 1:19 PM
18	CCA. And more to come.	2/15/2024 11:00 AM
19	Hopetoun markets Bricabrac shop CRC	2/15/2024 10:52 AM
20	Wildflower show. Licensed picker.	2/15/2024 10:33 AM
21	Museum and wildflower show	2/15/2024 10:22 AM
22	Wildflower Show.	2/15/2024 10:16 AM
23	If I am made aware of someone who is not computer literate and wants to do certain things on a computer that the family have given them. Then I am available free of charge and I pre explain as to whether my capability is what they need before I attend.	2/14/2024 6:54 PM
24	Would rather not say	2/14/2024 5:46 PM
25	Volunteered my whole life. Starting to slow down now at 82.	2/14/2024 9:03 AM
26	Work and family caring commitments.	2/13/2024 7:53 PM
27	Hopey Swim Southerners Hopetoun Progress	2/13/2024 6:24 PM
28	Bushfire brigade and wherever else I can be involved	2/13/2024 4:23 PM
29	Too busy.	2/13/2024 3:09 PM
30	Historical Society Ravensthorpe Tigers F&SC Ravensthorpe Winter Sports Committee	2/13/2024 2:53 PM
31	School p and c	2/13/2024 1:18 PM
32	No groups outside working hours that I'm interested in.	2/13/2024 6:49 AM
33	EMR -st. Johns volunteer Playgroup president And help where ever I can in munglinup community	2/13/2024 6:46 AM
34	I'm too busy	2/12/2024 6:57 PM
35	Canteen at Southerners sporting club and Hopetoun P & C	2/12/2024 6:55 PM
36	Munglinup Community Group	2/12/2024 6:48 PM
37	Jerdacuttup	2/12/2024 4:57 PM
38	St John ambulance, Munglinup playgroup, Munglinup P & C	2/12/2024 4:31 PM
39	Tigers Hockey CRC	2/12/2024 8:58 AM
40	Ravy P & C Tigers Winter sports	2/10/2024 11:42 AM
41	not sure what is available or on offer	2/9/2024 8:18 AM
42	Family responsibilities	2/7/2024 2:27 PM
43	Ravensthorpe Tigers & Sporting Club	2/7/2024 11:20 AM
44	Have hesitated as felt a bit unwelcomed when first moved here	2/6/2024 9:40 PM
45	Jerdacuttup Community Association	2/6/2024 8:39 PM
46	I dedicated tome to sea search but they do not seem to have many events no more	2/6/2024 4:37 PM
47	CRC	2/6/2024 1:41 PM
48	Local paper	2/6/2024 8:12 AM
49	Rave About Arts Hopetoun Progress Ass.	2/5/2024 10:58 PM
50	Bowling and golf clubs	2/5/2024 8:31 PM
51	St. John	2/5/2024 8:17 PM
52	Windspray	2/5/2024 6:54 PM
53	Haven't found a cause yet.	2/3/2024 2:21 PM

2024 COMMUNITY PERCEPTION SURVEY

54	Emergency Services	2/1/2024 5:54 PM
55	Hopetoun Golf Club	1/31/2024 10:11 PM
56	CWA Progress. Bowling Club Senior Citizens	1/31/2024 4:41 PM
57	Would volunteer more if my basic costs where met ie fuel & food & insurance	1/31/2024 4:38 PM
58	work commitments	1/31/2024 3:56 PM
59	My age	1/31/2024 1:29 PM
60	Choir and private activities not known to others.	1/31/2024 11:19 AM
61	No comment	1/31/2024 10:23 AM
62	I work in a "people intense" setting and highly value my personal space and time.	1/31/2024 10:11 AM
63	where ever I can, but not being a regular in teh community I can only help when I am here.	1/31/2024 10:00 AM
64	Sports groups	1/30/2024 1:06 PM
65	Youth club	1/30/2024 12:22 PM
66	Ravensthorpe Tigers Ravensthorpe Youth Club Ravensthorpe P&C Rave About Arts	1/29/2024 3:09 PM
67	Lack of time	1/28/2024 3:22 PM
68	CRC	1/27/2024 2:35 PM
69	Not here often enough	1/26/2024 9:39 AM
70	In the past I have been a volunteer in ambulance,health,education and sporting clubs	1/25/2024 3:59 PM
71	Equestrian club, community spirit, historical society, wildflower show and RAIN	1/25/2024 12:21 PM
72	Happy to help out when I can but don't want to make a commitment	1/24/2024 3:45 PM
73	Coastal rehabilitation group called Whale Baywatch (tongue in cheek)	1/24/2024 1:39 PM
74	toooo old	1/24/2024 10:47 AM
75	Emergency services and sporting groups	1/23/2024 9:54 PM
76	red tape	1/23/2024 4:47 PM
77	Community Resource Centre	1/23/2024 2:57 PM
78	TO BUSY WITH WORK AND PLAY	1/23/2024 2:06 PM
79	Have done a lot of local volunteering in the past and do not wish to do it anymore.	1/23/2024 1:40 PM
80	Emergency services.	1/23/2024 1:36 PM
81	Southerners sporting club	1/22/2024 6:06 PM
82	Time	1/22/2024 2:43 PM
83	Pay for out of pocket expenses	1/22/2024 2:18 PM
84	Not yet as familiarising with the options	1/22/2024 8:53 AM
85	The Youth Club, SES	1/21/2024 8:20 PM
86	Time	1/21/2024 5:55 PM
87	Fire brigade	1/21/2024 3:04 PM
88	Fire Fighters	1/21/2024 2:44 PM
89	School	1/21/2024 11:52 AM
90	Pony club Jerdy community assoc JRWG Jerdy p and c Bush fire brigade	1/21/2024 8:38 AM
91	Hopetoun progress ass. Southerners sporting club	1/21/2024 6:30 AM

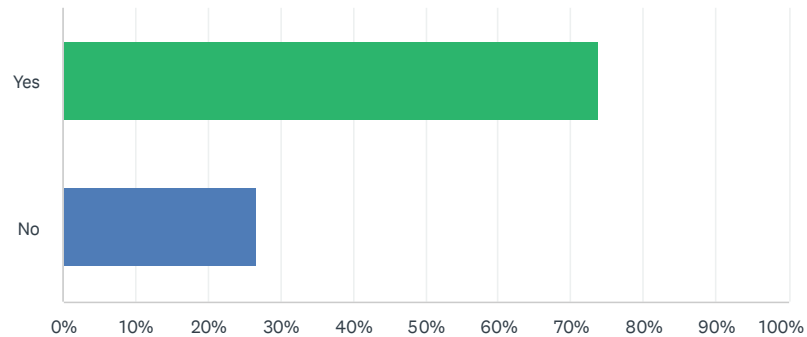
2024 COMMUNITY PERCEPTION SURVEY

92	I dont have the time as i work 5-7 days/week along with maintaining my farm	1/20/2024 8:24 PM
93	Employment (self)	1/20/2024 7:12 PM
94	Wildflower show Community spirit Equestrian club Tigers	1/20/2024 6:13 PM
95	Bush fire brigades Local community functions	1/20/2024 6:09 PM
96	Numerous over the years - sporting and environmental groups.	1/20/2024 6:06 PM
97	St John, CRC, arts scene.	1/20/2024 5:42 PM
98	I was with VFES	1/20/2024 5:23 PM
99	Fire Golf MCG	1/20/2024 5:01 PM
100	Ravensthorpe Football and Sporting Club	1/20/2024 5:00 PM
101	Haven't found something I like yet.	1/19/2024 2:01 PM
102	Time.	1/19/2024 10:43 AM

2024 COMMUNITY PERCEPTION SURVEY

Q17 Have you ever contacted the Shire office to make a suggestion, ask a question, raise a complaint or give a compliment?

Answered: 172 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	73.84% 127
No	26.74% 46
Total Respondents: 172	

#	WHAT WAS THE OUTCOME?	DATE
1	Not good.	2/27/2024 4:15 PM
2	I was never contacted	2/27/2024 4:11 PM
3	Happy with the outcome.	2/27/2024 4:04 PM
4	Absolutely nothing has been done! But its only been three years!!!! since I contacted them, so we'll see.	2/22/2024 1:57 PM
5	Positive.	2/22/2024 11:09 AM
6	Slow repsonse to request raised	2/22/2024 8:02 AM
7	No initial response once request was sent. It would be nice to have a reply email with a job number. Also, it is 7 months later and the work still not completed. Either employ more staff or be more active to complete requests in a more timely manner.	2/21/2024 3:38 PM
8	Good outcome. Thank you.	2/21/2024 3:25 PM
9	Resolved.	2/21/2024 3:22 PM
10	Resolved in a timely fashion.	2/20/2024 9:45 PM
11	Told to put up signs due to people camping on our farm due to camp grounds being blocked off	2/20/2024 4:53 PM
12	Same old story - we will look into it for you and then you never hear back.	2/20/2024 1:16 PM
13	Mostly they don't want to hear. All falls on deaf ears.	2/20/2024 12:58 PM
14	Replace road signs out our way because they had been damaged by grader. Another time because someone had run into several. All fixed.	2/20/2024 1:50 AM
15	Generally pleasing	2/19/2024 8:35 PM

2024 COMMUNITY PERCEPTION SURVEY

16	I was made to feel bad by a man that works in the office.	2/19/2024 7:23 PM
17	Resolved. The staff were very helpful.	2/19/2024 3:15 PM
18	Very positive	2/19/2024 1:41 PM
19	nothing	2/15/2024 6:06 PM
20	Nothing they said it wasnt there problem but said they would call me back and never did	2/15/2024 4:01 PM
21	They fixed the issue but it could have been avoided to begin with if a SOP had been reviewed	2/15/2024 1:19 PM
22	Unremarkable - all was ok.	2/15/2024 11:10 AM
23	Not sure??	2/15/2024 11:00 AM
24	Nothing yet. Re: bollards on the corner of Hopetoun-Ravy road and Cambewarra Drive	2/15/2024 10:52 AM
25	Resolved	2/15/2024 10:44 AM
26	Things got fixed when broken. Currently waiting to see if any changes occur after speaking up about a concern. Or whether it will be ignored.	2/15/2024 10:33 AM
27	Resolved	2/15/2024 10:22 AM
28	Didn't hear final outcome.	2/15/2024 10:16 AM
29	Mostly positive	2/14/2024 6:54 PM
30	Anything other than a compliment is a difficulty.	2/14/2024 5:46 PM
31	sorted	2/14/2024 12:24 PM
32	Issue was resolved.	2/14/2024 9:08 AM
33	I've always had a good hearing.	2/14/2024 9:03 AM
34	I was told someone would call me back to answer my question. No one ever did.	2/13/2024 7:53 PM
35	poor	2/13/2024 6:24 PM
36	Very good	2/13/2024 4:31 PM
37	Resolved	2/13/2024 3:44 PM
38	Got a response which was good but no follow up after they said they would look into it.	2/13/2024 3:09 PM
39	Contacted a councillor to voice a concern, they said they would suss it out, yet to see action but it wasn't an urgent matter	2/13/2024 2:53 PM
40	Good.	2/13/2024 1:18 PM
41	zero	2/13/2024 8:36 AM
42	Asked for camping passes instead of tip passes. Was declined immediately	2/13/2024 7:54 AM
43	Not very positive	2/13/2024 7:23 AM
44	Ignored!	2/13/2024 6:49 AM
45	Nothing	2/13/2024 6:46 AM
46	Roads, and were graded in a timely manner	2/13/2024 6:21 AM
47	Very little change.	2/12/2024 6:48 PM
48	Lots of times... some outcomes resolved particularly in regards to road maintenace. Other times terrible lack of communication. Still waiting for our MCC playground equipment to be installed since August.	2/12/2024 4:31 PM
49	Being looked into already	2/12/2024 8:58 AM
50	Good	2/10/2024 11:42 AM
51	positive	2/9/2024 8:18 AM

2024 COMMUNITY PERCEPTION SURVEY

52	Good response and follow-up	2/7/2024 11:20 AM
53	No response.	2/6/2024 10:24 PM
54	Sometimes efficient Other times not so, depending on customer service person	2/6/2024 9:40 PM
55	Most of the time, no response. Sometimes there is a prompt reply and question/query is resolved promptly.	2/6/2024 8:39 PM
56	Not satisfied, as the Shire did not follow the processes stipulated in their website	2/6/2024 6:13 PM
57	no outcome	2/6/2024 4:37 PM
58	Nothing happened didn't even ring back !	2/6/2024 1:41 PM
59	resolved	2/5/2024 10:58 PM
60	Laughed at by the jailed CEO for suggesting that the shire should go to renewable energies wind turbines on the ranges where it's always a bit breezy. Solar panels on every private and government building. I must say very disappointed no solar on the cultural precinct.	2/5/2024 8:31 PM
61	unsure	2/5/2024 6:54 PM
62	Was helped by Wendy who was very efficient and friendly.	2/3/2024 2:21 PM
63	I put in a works request, the work was done which i noticed. But no one replied to me. Not sure if that is normal or not, was just happy to see the work done.	2/1/2024 5:55 PM
64	Mostly good outcome except for contact with the rangers about fire breaks and stray dogs which was a waste of time.	2/1/2024 9:41 AM
65	Didn't hear back	1/31/2024 4:41 PM
66	Take it on board	1/31/2024 4:38 PM
67	Surprisingly they listened to some of what i had to say	1/31/2024 3:56 PM
68	Nothing	1/31/2024 1:43 PM
69	Complicated sometimes, but better since new CEO	1/31/2024 11:19 AM
70	Miss leading and false information this has happened more then 5 times now	1/31/2024 10:23 AM
71	Front counter staff, I usually deal with Gagan (please excuse the spelling) who is always helpful and friendly.	1/31/2024 10:11 AM
72	question answered	1/31/2024 10:00 AM
73	No what's the point they only do what they want to do.	1/30/2024 1:06 PM
74	Nothing	1/29/2024 10:52 PM
75	Generally, I've received a timely and proactive response.	1/29/2024 3:09 PM
76	Resolved	1/27/2024 2:35 PM
77	Fell on deaf ears	1/26/2024 7:59 PM
78	Question answered. Service provided.	1/26/2024 9:39 AM
79	Nothing ever done or followed up	1/25/2024 3:59 PM
80	It was resolved	1/25/2024 12:21 PM
81	Satisfied	1/24/2024 3:45 PM
82	About Building from Lana - awesome About dune restoration help - jack Diddely squat	1/24/2024 1:39 PM
83	resolved	1/24/2024 10:47 AM
84	Completely ignored	1/23/2024 9:54 PM
85	CEO has NEVER contacted me to follow up So I am assuming nothing was/will be done	1/23/2024 4:47 PM
86	I didn't get a response	1/23/2024 2:57 PM

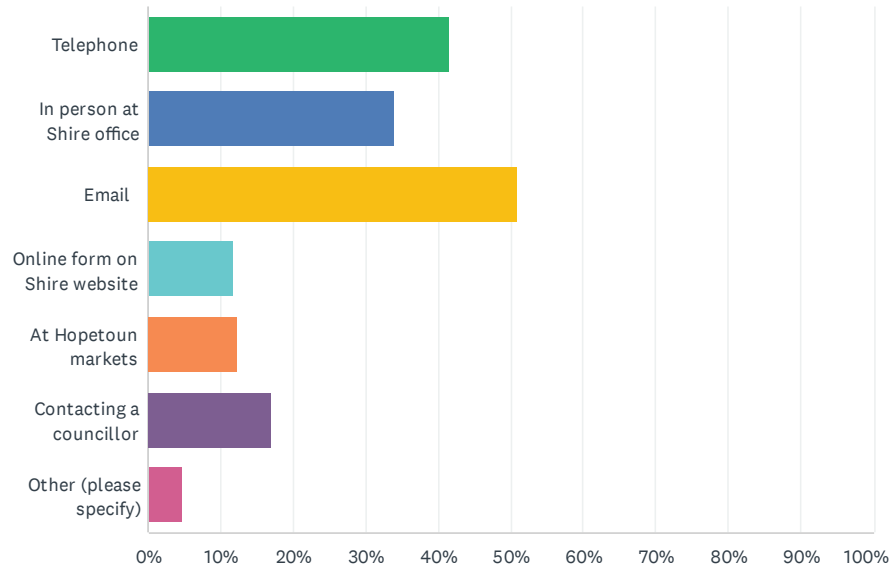
2024 COMMUNITY PERCEPTION SURVEY

87	Positive	1/23/2024 1:40 PM
88	investigation, feedback and successful resolution.	1/23/2024 1:36 PM
89	None	1/22/2024 9:02 PM
90	Matter was addressed	1/22/2024 6:06 PM
91	Still waiting	1/22/2024 2:18 PM
92	Zero	1/22/2024 7:28 AM
93	Nothing, they never got back to me on 3 occasions of complaining about people parking over the Business's driveways.	1/21/2024 8:20 PM
94	Mine was resolved	1/21/2024 5:55 PM
95	Was delt with still waiting to hear about replacing fences that boarder shire propeetu	1/21/2024 4:48 PM
96	Dead end	1/21/2024 3:04 PM
97	The response was poor. I was told we only remove snakes on shire properties.	1/21/2024 2:44 PM
98	Most occasions good outcome with prompt action	1/21/2024 8:38 AM
99	Have had positive outcomes in recent times and other times a response hasn't been as desired. I'm happy that our new CEO is listening and trying to work constructively through issues that are raised.	1/21/2024 6:30 AM
100	The shire admin staff are lovely but none of my suggestions or complaints were followed up with	1/20/2024 8:24 PM
101	Resolved	1/20/2024 7:12 PM
102	Dealt with positively	1/20/2024 6:13 PM
103	It's usually about the condition of the local gravel roads Generally they come and grade them in a timely matter	1/20/2024 6:09 PM
104	I deal with the shire thru my work	1/20/2024 5:48 PM
105	Action was taken and the issue resolved.	1/20/2024 5:42 PM
106	Query was answered eventually.	1/20/2024 5:00 PM

2024 COMMUNITY PERCEPTION SURVEY

Q18 What is your preferred way of contacting the Shire of Ravensthorpe?

Answered: 171 Skipped: 2



ANSWER CHOICES	RESPONSES	
Telephone	41.52%	71
In person at Shire office	33.92%	58
Email	50.88%	87
Online form on Shire website	11.70%	20
At Hopetoun markets	12.28%	21
Contacting a councillor	16.96%	29
Other (please specify)	4.68%	8
Total Respondents: 171		

#	OTHER (PLEASE SPECIFY)	DATE
1	Or written letter.	2/27/2024 4:15 PM
2	Online form or email at least leaves a paper trail.	2/21/2024 3:38 PM
3	They never get back to you, so what is the point?	2/20/2024 1:16 PM
4	Member of the CCg Group Town and mining advocate.	2/20/2024 12:58 PM
5	Talking and giving feedback to councillors and maintenance staff.	2/19/2024 8:35 PM
6	I can't afford two bins but I could afford to half bins, one red one yellow for the same price as one large red bin.	2/14/2024 6:54 PM

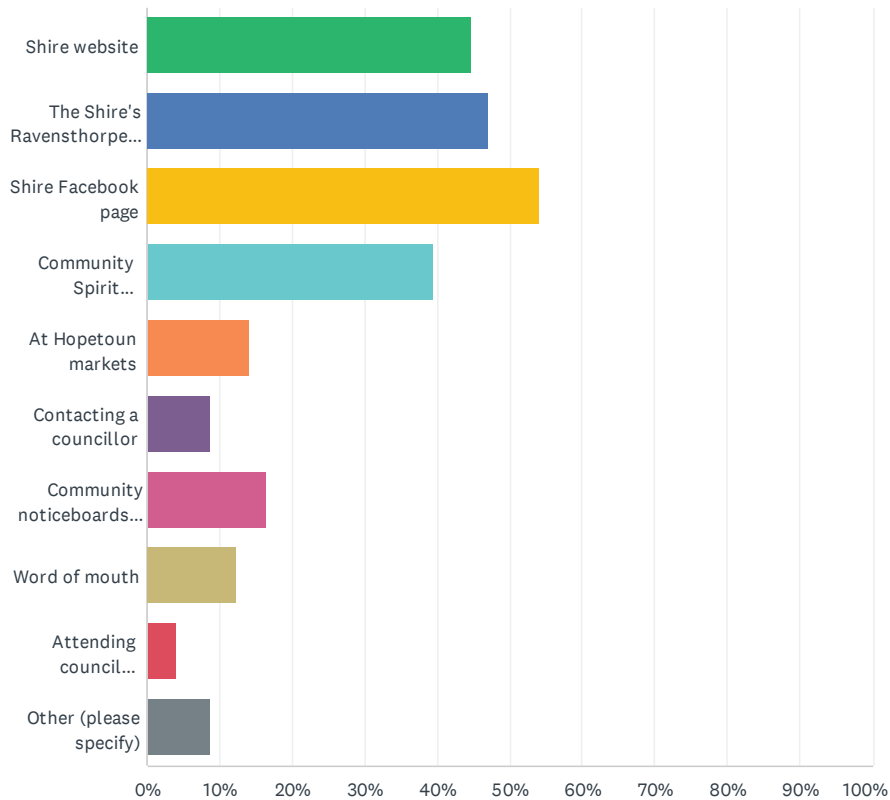
2024 COMMUNITY PERCEPTION SURVEY

7	Face to face, in person.	2/14/2024 9:03 AM
8	Haven't had to. Would be office or councillors	1/28/2024 3:22 PM

2024 COMMUNITY PERCEPTION SURVEY

Q19 What is your preferred way of receiving Shire of Ravensthorpe news and information?

Answered: 170 Skipped: 3



2024 COMMUNITY PERCEPTION SURVEY

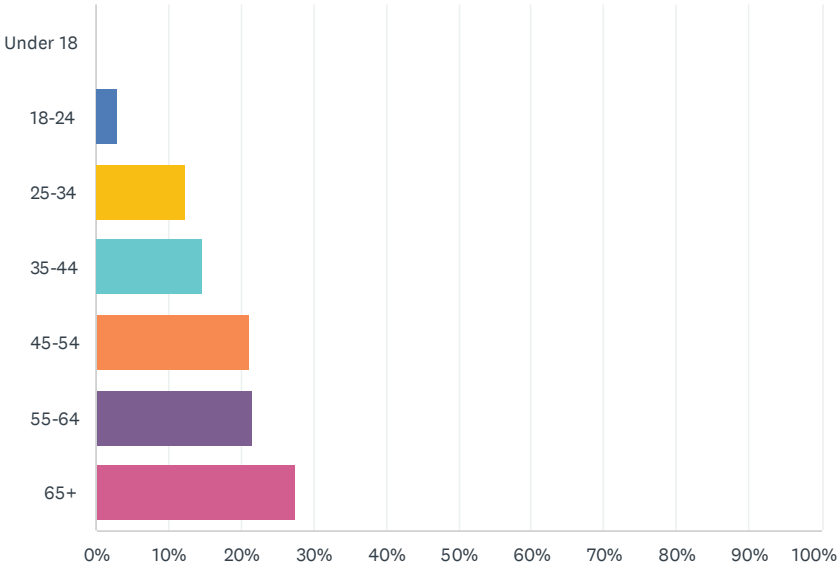
ANSWER CHOICES	RESPONSES	
Shire website	44.71%	76
The Shire's Ravensthorpe Report digital newsletter	47.06%	80
Shire Facebook page	54.12%	92
Community Spirit newspaper	39.41%	67
At Hopetoun markets	14.12%	24
Contacting a councillor	8.82%	15
Community noticeboards and posters	16.47%	28
Word of mouth	12.35%	21
Attending council meetings	4.12%	7
Other (please specify)	8.82%	15
Total Respondents: 170		

#	OTHER (PLEASE SPECIFY)	DATE
1	Hard copy	2/22/2024 1:57 PM
2	Ravensthorpe markets also.	2/22/2024 8:02 AM
3	No point contacting a councillor. Most of the time they don't know anything. They need to lift their game.	2/20/2024 1:16 PM
4	would be good if there were flyers put into our p o boxes	2/15/2024 6:06 PM
5	We enjoy reading the new Ravensthorpe Report, well done.	2/15/2024 10:44 AM
6	Also at the Ravensthorpe markets when they are on, not as often I know.	2/15/2024 10:22 AM
7	the new newsletter is great but i think we need to also have a paper version so you can refer back to things if necessary, without scrolling through tiny print on a screen. Also, could there be council meetings in both towns? more people might attend then.	2/15/2024 10:16 AM
8	The Community Should possibly have a Calendar for the community on "What's Happening in the State of Ravensthorpe"	2/14/2024 6:54 PM
9	All rate payers should receive notices of changes to where their money is being spent. Newsletter needs to be better	2/13/2024 6:49 AM
10	BI	2/5/2024 6:43 PM
11	I've noticed the website has improved lately.	2/1/2024 5:55 PM
12	Social media is a reasonable way to convey information but more people are leaving social media because of the idiots that live in that medium. Shire has email addresses for most rate payers and text for emergency situations so please use that more than social media.	2/1/2024 9:41 AM
13	Text messages on road closures, harvest bans etc	1/31/2024 10:11 AM
14	website is over complex and always looks like it is hiding things	1/23/2024 4:47 PM
15	A newsletter that actually gets to me	1/21/2024 3:04 PM

2024 COMMUNITY PERCEPTION SURVEY

Q20 Please indicate your age group

Answered: 171 Skipped: 2

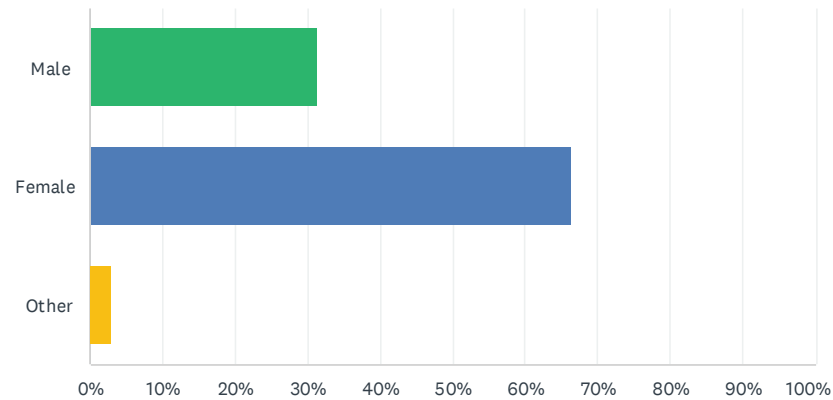


ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	2.92%	5
25-34	12.28%	21
35-44	14.62%	25
45-54	21.05%	36
55-64	21.64%	37
65+	27.49%	47
Total Respondents: 171		

2024 COMMUNITY PERCEPTION SURVEY

Q21 Please indicate your gender

Answered: 169 Skipped: 4



ANSWER CHOICES	RESPONSES	
Male	31.36%	53
Female	66.27%	112
Other	2.96%	5
Total Respondents: 169		

2024 COMMUNITY PERCEPTION SURVEY

Q22 General comments and feedback

Answered: 71 Skipped: 102

#	RESPONSES	DATE
1	Some of the local roads in Hopetoun are in need of repair.	2/27/2024 4:15 PM
2	Love living in Hopetoun!	2/27/2024 4:04 PM
3	Please don't chuck this survey in the bin and forget about it! We desperately need a podiatrist for all people. And a community nurse so we don't have to travel from Hopetoun to Ravy to have stitches out etc. And a dentist!	2/27/2024 3:49 PM
4	Suggest completing Canning Blvd. Making the road from NW corner of Hopetoun to Golf Club. People use this road quite a lot and it should be at very least a good all weather road for firefighting purposes if nothing else.	2/22/2024 1:57 PM
5	Wildlife needs protection with signage on Hamersley Drive to slow traffic down. Wildlife are killed on this road. Can the Shire lobby to have the speed limit reduced? More consideration should be given to native plants when clearing is down both for building and bushfire mitigation. Our unique vegetation is a major tourist attraction.	2/22/2024 11:09 AM
6	Surveys are a great idea. Thanks for asking us what we think and I hope you listen to our suggestions for improvements.	2/22/2024 8:02 AM
7	Since Munglup now has a councillor elected who comes from here, there is a lot more involvement of our town within the Shire and we have a voice for our community.	2/21/2024 3:45 PM
8	I am satisfied living in this SHire.	2/21/2024 3:22 PM
9	I do believe that the Shire and councillors in the last 6-12 months are trying to improve their performances. However, there is still a lot to be desired in communications from the councillors and in getting info out of anyone.	2/20/2024 1:16 PM
10	I am 78 years old and still working. I want the Shire to listen to what I have to say. Mostly about the problems with the camp in Ravy. They don't seem to want to know.	2/20/2024 12:58 PM
11	North Ravey would like shade over kids play ground they are doing or lights on tennis courts Would be nice if west beach in Hopey town had area like front beach - shade, shelter. Salt bush, seating look over water, lawn	2/20/2024 1:50 AM
12	Tbh, I think Locals get tired of temporary people making permanent decisions. They wreck things then walk away. Always good to see long term locals on the shire council.	2/19/2024 7:23 PM
13	Well done on the recent steps you've made to reach out to the community more, it has been noticed. the Ravensthorpe report seems to be going down well with locals.	2/19/2024 3:15 PM
14	So many businesses here break food hygiene rules. I wish you'd look into that more	2/19/2024 2:54 PM
15	Shire is doing a great job	2/16/2024 2:57 PM
16	please fix the gym equipment/service them. please get someone to look at chemical levels in water as the water is unbearable to drink due to chlorine.	2/15/2024 6:06 PM
17	Rumours of issues of self governance within the shire is a concern to the community	2/15/2024 11:10 AM
18	Thank you for being approachable.	2/15/2024 11:00 AM
19	Love seeing the shire stall at the Hopetoun markets, it creates a nice buzz!	2/15/2024 10:52 AM
20	Thank you for looking after us so well.	2/15/2024 10:44 AM
21	I really hope notice is taken of the need to employ more parks and gardens staff to maintain our streets and parks.	2/15/2024 10:33 AM
22	The Ravensthorpe Report is a very welcome addition!	2/15/2024 10:22 AM

2024 COMMUNITY PERCEPTION SURVEY

23	We need to look at and act upon suggestions made to turn the Ravy rec centre into a proper, safe, evacuation area. Such as, a fire proof sprinkler system on the roof. Stand alone generator and pumps. We need rainwater tanks on all homes plus a system of tanks around town. Don't have a bare earth policy, plant more. Plant groundcovers, such as salt bush and native succulents, they will also slow fires.	2/15/2024 10:16 AM
24	Our Shire is doing a good job.	2/14/2024 9:03 AM
25	You can't please everyone all the time. Overall I think this Shire does a good job	2/13/2024 3:44 PM
26	The rabbits are the worst iv seen in 10 years, damaging a lot of property	2/13/2024 1:18 PM
27	Our Shire wastes so much of ratepayers money and is not listening to the people. Too much money spent on surveys and consultations NOT WITH THE PEOPLE THAT LIVE HERE. the shire has a very "us against them" attitude and the community is fed up with its performance to be completely honest. Wasting money employing more and more staff at the office and less people on the ground. It's ridiculous honestly.	2/13/2024 6:49 AM
28	Been a LOT of speeding on the groyne lately. How about speed hump or an electric smiling or cranky face sign? Idea 2 how about a ramp for disabled people to enter the water	2/12/2024 7:23 PM
29	Need more parking and accommodation in Hopetoun for peak season.	2/12/2024 6:57 PM
30	Thanks for all the Shire does but there is definitely room for improvement in the communication department.	2/12/2024 4:31 PM
31	I would like to see the Shire promote Hopetoun Primary and RDHS as the destination for education in the region - both high quality schools.	2/9/2024 8:18 AM
32	As a matter of safety for gym users - could 1 or 2 large mirrors be installed on the wall in front of the treadmills in Hopetoun, so users are able to see if other people enter the gym. If alone, and have headphones etc in, I would feel safer knowing / sighting who else was in the building.	2/7/2024 10:54 AM
33	Stop wasting money on shit...	2/7/2024 8:29 AM
34	I feel your town needs to leave it the way it is there is so much history that should not be tampered with I would also like to see the Port hotel in Hopetoun be heritage listed	2/6/2024 4:37 PM
35	Glad you are reaching out to the community. Communication is important.	2/6/2024 1:41 PM
36	All in all the shire does a good job. With our elected members being a bit younger new ideas new ears to listen to old arguments	2/5/2024 8:31 PM
37	Please do something with the groyne!	2/5/2024 6:54 PM
38	The shire seems more focused on providing for tourism than looking after rate payers. As I said earlier the roads in Krystal park and other outposts are 3rd world and have nothing done to them in the last 10 years or more, yet we have the shire planning and spending funds on changes to the town centre for tourists. Rabbits and millipedes around Hopetoun are out of control and nothing is done by the shire and as for that useless Southern Bio diversity group the less said the better. Overall the shire now seems to do less for the rate payers than ever and just seems to concentrate on the "feel good" items rather than services which benefit the rate payers.	2/1/2024 9:41 AM
39	Are there any plans to bring the tail of the jet back to Hopetoun which crashed last year fighting fires in the park	1/31/2024 10:11 PM
40	Spend less money on feel good projects, More accountability from subgroups ,Show better books the airport,Show tender results, Be more transparent, Due to cost of living freeze rate increases , lease the a/port,,	1/31/2024 4:38 PM
41	Will be interesting to see what comes out of this survey. What happened to the dogs and 4wd survey	1/31/2024 1:43 PM
42	Make the boat ramp safer and protected for older people to be able to use and do what ever you can to stop them putting a marine park in here	1/31/2024 1:29 PM
43	The roads around town and south Coast Highway are disgusting how many trucks do we have to roll and car accidents needs to happen even the rubbish in gutters on verge and pull over bays... Need passing lanes on southcoast hwy as well	1/31/2024 10:23 AM

2024 COMMUNITY PERCEPTION SURVEY

44	I love where I live in the Ravensthorpe Shire, the swimming pool is one of the most important places for me, I would really appreciate cubicles in the showers just for basic privacy.	1/31/2024 10:11 AM
45	I hate the presence of quad bikes on beaches.	1/31/2024 10:00 AM
46	The Shire needs to go into Administration.	1/26/2024 7:59 PM
47	The plants on the street need to be always kept low as they are offer a traffic hazard. Also the sign on Queen Street and Morgan Street needs to move to allow better visibility to the left it is quite dangerous.	1/25/2024 3:59 PM
48	I like living in the Shire and understand the difficulties of managing such a vast area. On the whole I'm reasonably happy with the Shires performance	1/25/2024 12:21 PM
49	Shires are difficult to run with as many agendas as people so I understand it's hard to coordinate. This shire holds the banner of biodiversity and its wild and pristine coast. Let's look after it. If you want to save the planet start in your own backyard It may be too late globally, so listen to people who have been saying this all along.	1/24/2024 1:39 PM
50	this good survey	1/24/2024 10:47 AM
51	Overall I think the Shire is doing everything they can for this community but as with everything always aim for improvement.	1/24/2024 10:36 AM
52	Disappointed no police in Ravensthorpe or Hopetoun over Christmas for over 2 weeks.	1/24/2024 8:33 AM
53	The shire is disappointing to live in, from the sexist attitudes of the higher ups, the cost of living, the terrible quality of groceries (why are we forced to spend hundreds on mouldy food??) lack of housing, no communication, stupid fire mitigation which is causing more damage than it's saving, I could go on. The plus of living here is the community itself, we hold each other up and the community groups run by locals are fantastic.	1/23/2024 9:54 PM
54	the ceo in public is rude and arrogant should learn how to deal with someone trying to approach him	1/23/2024 4:47 PM
55	The pathway past the Hopetoun oval down towards the main street needs resurfacing. It's blue metal hotbox and it's too rough and uneven and breaking apart. It's not suitable for children riding their bikes to and from school. There needs to be a safety crossing outside the Hopetoun library	1/22/2024 9:02 PM
56	Age & sex non of your bees eyes no I didn't create a survey ,,, I answered one	1/22/2024 2:18 PM
57	More discussions with locals	1/22/2024 7:28 AM
58	It would be lovely if the Councillors were more in-contact with the Business's which are the backbone of Ravensthorpe. Also it would be great if our Tourism officer promoted Ravensthorpe Town instead of Hopetoun all the time.	1/21/2024 8:20 PM
59	A dentist would be great in the Shire but not sure if shire can do anything about that.	1/21/2024 5:55 PM
60	Please focus more on Ravensthorpe then Hopetoun as people that live in Ravensthorpe feel neglected.	1/21/2024 4:48 PM
61	Shire risks losing it's reason for being if it thinks it's there for the benefit of tourists who spend little here	1/21/2024 3:04 PM
62	IF the Shie want a good repore with the public, spend less on company housing and vehicles and made up office jobs and more on the community . Stop employing all your mates and give locals a fair go. Fqm employees are going to need work , how about giving a few a job at the depot . The past year has seen nothing but mates who are not qualified get jobs.	1/21/2024 2:44 PM
63	I love the town beautification project with paths and trees and wildflowers. I like the interior of the new shire building but I don't like the matchstick wood exterior. It makes me feel like it's a fire hazard	1/21/2024 8:38 AM
64	Please put more focus onto the town of Hopetoun with investments and maintenance.. even though Ravensthorpe has been lucky with grants for main street and office buildings the majority of the population is in Hopetoun and hasn't had any significant investment other than the shire building for many years. We need to do more to improve amenity to attract people to our area and towns.	1/21/2024 6:30 AM

2024 COMMUNITY PERCEPTION SURVEY

65	More focus on medical needs including a dentist would be great. Also road maintenance on some of our busy tourist roads (springdale, mason bay road) a few days after grading they are terrible again. Need more housing, allowing more people to move to the area and the town to grow. Allowing Tiny homes would be great. Also less wait time on building approvals. More community activities (australia day, new years eve fireworks off the groyne would be perfect) The boat ramp at the groyne is a huge hazard. Needs to be fixed asap.	1/20/2024 8:24 PM
66	Good job	1/20/2024 6:13 PM
67	The front beach area particularly grass should be dog friendly with water bowls for dogs under the fountains. So so many tourists take their dogs there and it's sad that they can get in trouble with the ranger. Tourism campaign needs a shake up. Funk it up.	1/20/2024 6:06 PM
68	Stop putting up Rates. Stop buying EV vehicles we don't need.	1/20/2024 5:48 PM
69	The daycare is absolutely my favourite thing about the Shire. I cannot speak highly enough of the women that work there!	1/20/2024 5:00 PM
70	Having the shire at the markets is really great.	1/19/2024 2:01 PM
71	This survey is a great idea.	1/19/2024 10:43 AM